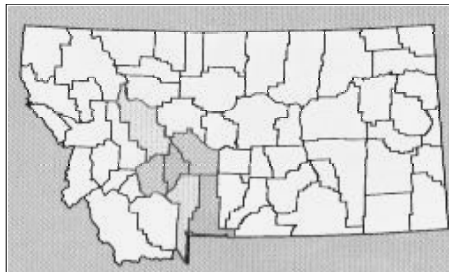


A few words from Seniors about the Agency . . .

- “These services are so important. They are some people’s only link to the outside world.”
- “They help people who could live at home (stay) out of nursing homes.”
- “All services are important and need to be expanded.”
- “The nutrition program is extremely important especially for those who cannot get out.”
- “Senior Centers are great assets to the senior community. They provide a place for seniors to socialize and get healthy meals.”
- “Folks may not pay attention to available services until they are faced with a direct need. Ongoing advocacy, education and outreach are important so people know what the Agency on Aging does.”

Area IV serves:
Broadwater, Gallatin,
Jefferson, Lewis & Clark,
Meagher and Park Counties



Montana
Area IV Agency on Aging
at Rocky Mountain Development Council



Helena Office:

In the Neighborhood Center at:
200 South Cruse—P. O. Box 1717
Helena, MT 59624
(406) 447-1680 or 1-800-356-6544

Bozeman Office:

In the Senior Center at
807 North Tracy
Bozeman, MT 59715
(406) 522-8976

Fax: 1-406-457-7365

E-mail: caagenes@rmdc.mt.net

Visit our website at:
www.rmdc.net

Aging Services Help Line:
1-800-551-3191 o r 457-7368

MONTANA

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Area IV Agency on Aging

*“Helping
seniors and
families
make choices
to preserve their
independence and
dignity.”*



Help Line:
1-800-551-3191

Area IV Agency on Aging

SERVICES

Information and Assistance (I&A) and State Health Insurance Program (SHIP)

The Information and Assistance staff are the eyes, ears and heart of Area IV. They are in touch with seniors throughout the six-county area and help senior citizens access the information and services they need to live independently and with dignity. When asked, they act as advocates to help seniors and their families through difficulties that may threaten their well-being. I&A specialists assist with housing needs, in-home services, retirement issues, transportation, meals, financial problems, Reverse Annuity Mortgages and many other programs. Visits to the home are made when necessary.



SHIP Counselors provide assistance with Medicare, Medicaid and private health insurance. Their concern is assisting a senior to find the best choices available, and working to see they receive the benefits they should.



Long-term Care Ombudsman

Ombudsmen make regular visits to nursing homes and assisted living homes. They advocate for good care and living conditions. The ombudsman responds to complaints from long-term care residents, and works to resolve issues with residents, staff and administration of LTC facilities. The ombudsman provides training, community outreach and education to promote their services.

Case Management Program

The Home and Community Based Services Program (aka Waiver Case Management) ensures that Medicaid-eligible seniors at risk of premature institutionalization receive the services they need to remain in their home of choice. For non-Medicaid (or waiver) eligible seniors, referrals to appropriate resources are made so that they are still able to receive support in their homes.



IN GENERAL

Area IV Agency on Aging is part of a network of ten Area Agencies across Montana. Agency funds are used to provide support for:

- Congregate and Home-Delivered Meals
- Homemaker Services
- Transportation
- Legal Services
- Health Promotion
- Tele Care
- Senior Farmer's Market Coupon Program
- Medication Reminder Program
- Adult Protective Services referrals
- Community Resource Guides
- Literature
- Networking with other community organizations and agencies to provide a continuum of service

“You don't stop laughing because you grow old. You grow old because you stop laughing.” — *Michael Pritchard*