# Senior Resource Guide

- Information
   Services
   Education

- ActivitiesAdvocacyBenefits

Connecting seniors and people with disabilities, their families and caregivers to resources in Lewis & Clark, Broadwater, Jefferson, and Meagher Counties.

**Updated February 2017** 

Rocky Mountain Development Council Area IV Agency on Aging





# Rocky Mountain Development Council (RMDC)

Rocky Mountain Development Council (RMDC) is a nonprofit 501(c)(3) human resources development council.

200 South Cruse Ave. Phone: 406-447-1680 P. O. Box 1717 800-356-6544 Helena, MT 59624-1717 Fax: 406-447-1629

Website: rmdc.net

#### RMDC's programs for seniors include:

#### Senior Information and Assistance Programs

State Health Insurance Assistance Program (SHIP) Area IV Agency on Aging Options Counseling Long Term Care Ombudsman

#### Volunteer Opportunities

Retired and Senior Volunteer Programs (RSVP) Senior Companion Program Foster Grandparents

#### • Energy Assistance

Low Income Energy Assistance Program (LIEAP) Weatherization Energy Share

#### Housing

Low Income Rental Units Homebuyer Education

Senior Centers

If you find an error in this guide, please call us at (406) 447-1680 so we can correct it.

#### Nutrition Programs

Meals on Wheels (Meals delivered to homes) Senior Dinners (Daily Dinner Club) Commodities

#### Transportation Service

#### The Senior Resource Guide is available on-line at:

rmdc.net

Go to → What We Do→ Area IV Agency on Aging You will find → Downloadable Senior Resource Guide

#### **Check on-line for periodic updates**

#### When using services in this guide we encourage you to:

- 1. Check the backgrounds and references of agencies and private individuals.
- 2. When hiring someone to provide care in your home, verify the person is a registered independent contractor with the State of Montana or an employee of a licensed agency.
- 3. Ask for written proof that the person or agency is qualified, certified, follows IRS rules, has Workman's Compensation, has liability insurance, and is bonded.
- 4. Get written references. Ask others about their service and experience with the agency or individual.
- 5. Be careful if you are asked to sign a contract. Read the contract, especially the fine print. Make sure you thoroughly understand before signing. If you have concerns, look for someone else to provide care.

The listings in this guide are not an endorsement of service providers by RMDC.

#### **USING THIS GUIDE:**

The services in this guide are listed alphabetically. The index in the back of the guide will help you find services quickly and easily.

## **TABLE OF CONTENTS**

<u>Resource</u>	<u>Page No.</u>
Numbers for Emergencies and Serious Problems	8
If You Need an Advocate or Protection	9
Hotline and Information Numbers	11
Financial/Money Management Assistance	12
Food/Nutrition Resources	14
Grocery Stores That Deliver	14
Community Food Programs	15
- Food Banks	15
- Food Assistance	16
- Meal Programs	16
Health and Medical Care Resources	17
Health Care Resources	17
<ul> <li>Health Insurance Assistance</li> </ul>	17
- Medicaid	18
- Medicare	18
Dental Care Resources	19
Medical Care Resources	20
- Hospitals	20
- Urgent Care Centers	20
- Community Health Centers	21
- County Health Departments	21

# **TABLE OF CONTENTS - PAGE 2**

Resource	Page No.
Health and Medical Care Resources (cont.)  Medical Supplies and Equipment  - General Supplies and Equipment  - Medical Alert/Monitoring	22 22 22 23
<ul> <li>Oxygen/Respiratory Supplies &amp; Equipment Prescription Drug Resources</li> </ul>	23 24
Hearing and Vision Resources Hearing Resources Vision Resources	25 25 26
Help in Your Home Case Management - Medicaid Home and Community Based Services - Case Management for the Homeless - Private Pay Services Companionship Caregivers/Errands/Other Services Respite Home Health and End-of-Life Care Home Modifications Housekeeping/Cleaning Services	28 28 29 29 29 30 30 31 33 33
Helping Organizations Utility Assistance Assistive Technology Assistance Service Dogs Toiletry Assistance Other Assistance	35 35 37 37 38 38
Housing/Shelters Affordable/Low Income Housing Resources	40 40

# **TABLE OF CONTENTS - PAGE 3**

Resource	<u>Page No.</u>
Housing/Shelters (cont.)	42
Rental Assistance	42
Low Income/Subsidized Housing	43
Shelters/Transitional Housing	45
Retirement Communities	46
Housing with Health Care Support	47
- Adult Day Care	48
<ul> <li>Adult Foster Care</li> </ul>	48
- Assisted Living	48
<ul> <li>Nursing Homes/Long Term Care</li> </ul>	51
- Respite and Memory Care	48-52
Legal Resources	53
Mental Health Resources/Support Groups	54
Mental Health Resources	54
Support Groups	56
Staying Active	59
Health and Fitness Classes and Resources	59
- Classes	59
<ul> <li>Health Clubs/Facilities</li> </ul>	60
Libraries and Reading Help	61
- Libraries	61
- Reading Help	62
Senior Centers	63
Volunteer Opportunities	63
Educational Opportunities	65
Employment Opportunities	68
Transportation Services	70
Local Services	70

# **TABLE OF CONTENTS - PAGE 4**

Resource	<u>Page No.</u>
Transportation Services (cont.) Senior Transportation	72 72
Veterans' Assistance/Organizations	72
Websites/Online Resources	77
Index	78

# NUMBERS for EMERGENCIES and SERIOUS PROBLEMS

Emergency: Police and Fire Departments: 911

Non-emergency: Police (P) and Fire (F) Departments:

Helena 442-3233(P) 447-8472 (F) East Helena 227-8686 (P) 227-5321 (F)

Townsend 266-3441 White Sulphur Springs 547-3397

Sheriff's Departments:

Lewis & Clark County 442-7883 Jefferson County 225-4075 Meagher County 547-339 Broadwater County 266-3441

Highway Patrol: 1-855-647-3777

CRIMESTOPPERS: 443-2000 Search and Rescue: 442-7883

Road Conditions (state): 511 or 800-226-7623

Domestic abuse: Call the Friendship Center: 442-6800 or 800-248-3166

Elder abuse: Call Adult Protective Services: 444-5987 or 444-1348 or

444-1312 or the Friendship Center: 442-6800 or 800-248-3166

<u>Long-term care facilities</u>: Problems and/or concerns with care in a nursing home or assisted living facility:

Call your Certified Local Ombudsman: 800-551-3191

Gas odor or problems with natural gas in your home:

Call Northwestern Energy (24-hour line): 888-467-2669

Poisoning:

Call Rocky Mountain Poison Control (24-hour line): 800-525-5042

Suicide crisis:

Call Suicide Hotline: 443-5353

Consumer Fraud or Scam:

Call Montana Office of Consumer Protection: 800-481-6896

## IF YOU NEED AN ADVOCATE OR PROTECTION

#### **OMBUDSMEN**

#### Long-Term Care Ombudsman

Area IV Agency on Aging – Rocky Mountain Development Council 447-1680 or 800-551-3191 648 Jackson St, Helena 59601 rmdc.net

Provides advocacy, impartial mediation, and regular visits to residents of long-term care facilities (assisted living and nursing homes).

#### Mental Health Ombudsman

State Department of Public Health and Human Services 888-444-9669 mhombudsman.mt.gov

Assists people seeking mental health services for themselves or others, and represents and advocates for people using public mental health services.

## ADVOCACY/PROTECTION

#### Adult Protective Services

State Department of Public Health and Human Services 444-5987 2030 11<sup>th</sup> Avenue, Helena 59601 dphhs.mt.gov/SLTC/APS

Investigates abuse and neglect referrals. Call to report abuse or neglect for yourself or another senior.

#### Montana Citizens' Advocate Office

State Capital, Governor's Office, Room 232 444-3468 or 800-332-2272 1301 E. 6<sup>th</sup> Avenue, Helena 59601 citizensadvocate.mt.gov

Assists Montanans in their interactions with state executive branch agencies. Offers advocacy, direction, and assistance.

#### Office of Consumer Protection

State Department of Justice 444-4500 or 800-481-6896 555 Fuller Avenue, Helena 59601 doj.mt.qov/consumer

Protects consumers from those who would take advantage of them. Upholds commerce laws intended to protect consumers from fraud. Alerts citizens of scams. Teaches Montanans about credit reports and keeping personal financial information secret and safe.

#### Patient Advocate Foundation (PAF)

800-532-5274 patientadvocate.org

Provides services to cancer patients and survivors including education, legal counseling, referrals concerning managed care, insurance, financial issues, job discrimination, and debt crisis matters.

#### Taxpayer Advocate Service

Internal Revenue Service 444-8668 10 West 15th Street, Suite 2319, Helena 59601 irs.gov/advocate

Free assistance for those facing financial hardships or tax problems.

## **HOTLINE AND INFORMATION NUMBERS**

Social Security Administration CMS (Centers for MEDICARE and

Helena: 866-563-9496 Medicaid Services)

National: 800-772-1213 800-MEDICARE (800-633-4227)

TTY: 800-325-0778 TYY: 877-486-2048

ssa.qov medicare.gov

Montana Medicaid Program National Do No Call Registry

Medicaid Member Hotline: 888-382-1222 (TTY: 866-290-4236)

800-362-8312 donotcall.gov

Alcohol and Drug Referral Hotline Al-Anon

800-252-6465 800-356-9996

mtalanon@hotmail.com

Alzheimer's Association Helpline Alcoholics Anonymous (State Hotline)

800-272-3900 888-607-2000

alz.org

Montana-adrc.com

Alzheimer's Disease Education American Trauma Society

800-438-4380 800-556-7890

Ask a Nurse Brain Injury Association (Information)

406-657-8778 800-444-6443

Cancer Information Service Brain Injury Support Group (Montana)

**800-227-2345** 406-665-2000

Cancer Screening Program Center for Substance Abuse Treatment

(Montana) 800-662-4357

443-2584 or 800-803-9343

Montana Aging and Disability National Breast Cancer Hotline

Services Resource Center 800-221-2141

406-444-0998

National Fraud Information	National Health Information Center
Center	800-336-4797
fraud.org	000 000 1707
National Institute of Mental	National Dobabilitation Information
	National Rehabilitation Information
Health, Depression and Panic	Center
Disorder Hotline	800-34-NARIC
800-421-4211	(800-346-2742)
	•
Nationwide Problem Gambling	Public Assistance Hotline
Helpline	(Help for MT applicants)
800-522-4700	888-706-1535
	000-700-1555
Suicide Hotline	Tobacco Education and Smoking
443-5353	Cessation Program
113 3333	444-6570 or 800-QUIT-NOW
	111 0370 01 000 <b>Q</b> 011 1 <b>10 11</b>

# FINANCIAL/MONEY MANAGEMENT ASSISTANCE

## AARP Tax-Aide Online Assistance (online resource) www.aarp.orq/money/taxes/aarp\_taxaide

Offers free tax filing help.

#### **Banks**

Some banks offer free financial planning advice for seniors.

## Consumer Credit Counseling Service (Rural Dynamics, Inc.)

443-1774(Helena office) or 877-275-2227 2022 Central Avenue, Great Falls 59401

ruraldynamics.orq

Offers debt management plans, bankruptcy counseling, budgeting classes, and community resources. Member of the National Foundation for Credit Counseling.

#### Keep My Montana Home

State Department of Justice 444-2556 or 800-481-6896 keepmymontanahome.com

Qualifying Montanans may be eligible for mortgage reductions or other benefits.

## Montana Community Development Corporation

728-9234 ext 204 - Kirk Richardson

Mobile home repair loan program provides low-interest, nonpredatory loans. No minimum credit requirement, income threshold, or restrictions based on the age of the mobile home.

#### Montana Department of Revenue

125 North Roberts, Helena revenue.mt.qov

Low-income property owners may qualify for a homeowner rebate. Renters may also qualify for a rebate. Requires annual application.

### Montana Property Tax Assistance Program

444-9383 or 866-859-2254

Low-income property owners may qualify for a reduction in property taxes. No longer requires annual renewal.

### Social Security Administration

866-563-9496 (Helena) or 800-772-1213 or 800-325-0778(TTY) 10 West 15<sup>th</sup> St, Suite 1600, Helena 59626

Supplemental Security Income (SSI) or disability income may be available for individuals who cannot work due to disabilities.

## Tax Help Montana

800-823-1323

ruraldynamics.org/tax-assistance/

Offering free tax preparation clinics in various communities, or if client is not eligible for free help, offering referrals to low cost tax preparation services.

#### **USDA Rural Development**

449-5000 ext 119

Home Repair program provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards.

# VITA – Free Basic Tax Preparation Services 888-227-7669

Free income tax assistance through IRS-certified volunteers. Offers tax clinics throughout the tax season, often at local libraries and community buildings.

# FOOD/NUTRITION RESOURCES

### **GROCERY STORES THAT DELIVER**

Call for shopping assistance services and any delivery charges.

Edwards Grocery

547-3731

4261 U. S. Hwy 12E

White Sulphur Springs 59645

Heritage IGA

227-5304

109 South Lane Avenue

East Helena 59635

Van's Thriftway

442-8645

306 Euclid Avenue

Helena 59601

## **COMMUNITY FOOD PROGRAMS**

Provide food and food resources in a crisis or on an ongoing, regular basis. Food banks and senior meals are in a set location and provide meals or actual food items, while others deliver meals to the home or provide assistance for people to purchase food. Call for specific information such as hours, income guidelines and other requirements.

## Food Banks

Augusta 59410

Augusta Food Bank Broadwater Food Pantry

Augusta Senior Center 438-3981

562-3623 315 Broadway
132 Main Townsend 59644

Helena Food Share Jefferson County Food Share

443-3663 First Baptist Church

1616 Lewis Street 225-4240

Helena 59601 107 West Hauser Boulder 59632

Lincoln Food Bank Meagher County Nutrition

United Methodist Church Coalition Food Bank

362-4504/362-4342 547-2149

104 8<sup>th</sup> Avenue Folsom and Central

Lincoln 59639 White Sulphur Springs 59645

Whitehall Food Bank

United Methodist Church

490-7394

Whitehall 59759

## **Food Assistance**

# Supplemental Nutrition Assistance Program (SNAP)/formerly "Food Stamps"

DPHHS, Office of Public Assistance 444-1700 111 N. Sanders, Rm 109, Helena 59620 dphhs.mt.qov

#### Senior Farmers' Market Vouchers

Helena Food Share 443-3663 1616 Lewis Street, Helena 59601

Provides coupons to qualifying seniors to use at the Helena Farmers' Market to purchase Montana grown fruits, vegetables, cut herbs, and non-flavored honey. Call for more information and eliqibility requirements.

#### Senior Food Commodities

Rocky Mountain Development Council 447-1680

Distributes food items to qualifying seniors every other month. Pick up sites are located in several communities that RMDC serves. Call for eligibility requirements and distribution information.

## **Meal Programs**

#### Meals at Senior Centers

Many Centers serve lunch. Call for specific meals served, days and hours. See page 63.

#### Meals on Wheels

Delivers meals to disabled and homebound seniors. Contact Senior Centers (see page 63) in Broadwater, Jefferson, Meagher, and Lewis & Clark counties.

Nutrition Classes: See page 59.

## **HEALTH AND MEDICAL CARE RESOURCES**

#### **HEALTH CARE RESOURCES**

### **Health Insurance Assistance**

#### State Health Insurance Assistance Program (SHIP)

Area IV Agency on Aging at Rocky Mountain Development Council 447-1680 or 800-551-3191

648 Jackson St, Helena 59601

rmdc.net

Provides information and counseling regarding Medicare, Medicaid, supplemental insurance plans, Medicare Advantage plans, long term care, and other insurance needs.

#### Insurance Marketplace for the Affordable Care Act

800-318-2596

healthcare.gov

Federal government phone number and website providing information on and access to Affordable Care Act Marketplace plans.

Local navigators to assist you in obtaining health insurance and saving money on health insurance costs in the Marketplace are:

Planned Parenthood	PureView Health Center
443-7676	457-1600
1500 Cannon St, Helena 59601	1930 9 <sup>th</sup> Avenue, Helena 59601
plannedparenthood.org	pureviewhealthcenter.org

## Mountain Pacific Quality Health Foundation

443-4020 or 800-497-8232 3404 Cooney Drive, Helena mpqhf.orq Handles quality of care complaints for Medicare recipients including investigating if a Medicare beneficiary believes he/she is being discharged from the hospital too early. Also coordinates Medicaid Waiver and Medicaid personal care assistance services.

#### Montana State Auditor

Commissioner of Securities and Insurance 444-2040 or 800-332-6148 840 Helena Avenue, Helena 59601 csimt.gov

Provides protection for insurance consumers and handles complaints and reports of fraud. Educates public about purchasing insurance.

## **Medicaid**

#### Montana Medicaid - Office of Public Assistance

State Department of Public Health and Human Services
Medicaid Member Hotline: 800-362-8312
Medicaid Public Assistance Helpline 888-706-1535
Montana Medicaid Lien & Estate Recovery: 800-694-3084

Montana Medicald Lien & Estate Recovery. 800-094-30

111 North Sanders Avenue, Helena 59601

medicaid.mt.gov

Provides health care coverage, including nursing home and home care, for some low-income adults. Apply at the Office of Public Assistance, online or call 888-706-1535.

### Medicare

#### Medicare

800-MEDICARE

medicare.gov

Federal health insurance for individuals 65 and older and for those with a disability who qualify.

#### Senior Medicare Patrol

Rocky Mountain Development Council 447-1680 or 800-551-3191

Trained volunteers who teach others about health care fraud and show them how to protect against, detect and report fraud.

#### Medicare Savings Plan

Lewis & Clark County OPA 444-1700 or 888-706-1535 111 N. Sanders, Helena

Pays for Medicare Part B premiums for income-qualifying individuals. May also pay deductibles and copays/co-insurance.

### **DENTAL CARE RESOURCES**

#### **Donated Dental Services Program**

Dental Lifeline Network 449-9670 or 888-449-9670 PO Box 1154, Helena, MT 59624 dentalLifeline.org

Comprehensive dental care provided by Montana volunteer dentists to people who are 65 and over, permanently disabled, or medically fragile and lack adequate income to pay for needed dental care. Call for required application.

#### PureView Health Center

457-0000 1930 9<sup>th</sup> Avenue, Helena 59601 pureviewhealthcenter.org

Provides routine dental care and care for patients in pain based on a sliding fee scale.

## MEDICAL CARE RESOURCES

## **Hospitals**

Besides hospital care; may provide other services such as nursing home care, home health care, clinic services, cancer treatments, hospice, and rehabilitation. Call for specific information.

Broadwater Health Center	Mountainview Medical Center
266-3186	547-3321
110 North Oak, Townsend	16 West Main, White Sulphur
broadwaterhealthcenter.com	Springs .
	mvmc.org
St. Peter's Community Hospital	
442-2480	

2475 Broadway, Helena stpetes.org

VA Hospital: Veterans Administration (VA) Montana Health Care System, page 75.

## <u>Urgent Care Centers</u>

These centers provide walk-in treatment (and scheduled appointments) for minor illnesses and injuries, as well as other care such as physicals and workman's compensation exams. Call for specific information.

Costcare	St. Peter's North Clinic
324-7003	457-4180
2910 Prospect Avenue, Helena	3330 Ptarmigan Lane, Helena
costcare.com	

# St. Peter's Urgent Care

447-2772

2475 E. Broadway Street, Helena

# **Community Health Centers**

Call for specific services, hours, insurance accepted, costs, and sliding scale for people with low incomes, etc.

Augusta Dublic Health Noves	Dung dungton County Hoolth
Augusta Public Health Nurse	Broadwater County Health Services
Lewis & Clark County	
562-3509	266-5209
Augusta	124 North Cedar
	Townsend
Health Care for the Homeless	Leo Pocha Health Clinic
God's Love Shelter	Helena Indian Alliance
449-5682	449-5796
533 North Main, Helena	501 Euclid Avenue, Helena
, , , , , , , , , , , , , , , , , , ,	helenaindianalliance.com
Parker Medical Clinic	PureView Health Center
Lewis & Clark County	Lewis & Clark County
362-4603	457-0000
2363 West MT Highway 200	Dental Clinic: 457-8928
Lincoln	1930 9 <sup>th</sup> Avenue, Helena
	=======================================

# **County Health Departments**

Broadwater County Health Dept. 226-5209	Jefferson County Health Dept. Boulder: 225-4007
124 North Cedar Avenue,	214 South Main
Townsend	Clancy: 225-4007
townsendmt.com	Old Clancy Elementary School
	Whitehall: 287-3249
	11 East Legion
Lewis & Clark City-County	Meagher County Health Dept.
Health Dept.	547-3234
443-2584	16 West Main,
1930 Ninth Avenue, Helena	White Sulphur Springs
lccountymt.gov/health	meaghercounty.mt.gov

## MEDICAL SUPPLIES AND EQUIPMENT

Companies providing supplies for conditions such as diabetes, wounds, ostomies, respiratory problems, etc. Sells equipment including, but not limited to, home oxygen, home infusion products and medical alert/monitoring services. Call for specific information.

Clark's Orthonodic and Medical

# **General Supplies and Equipment**

Byram Healthcare

877-902-9726 byramhealthcare.com Mail-order medical supplies.	Supply Great Falls: 452-8428 816 Ninth Street S., Great Falls clarksorthopedic.com Service throughout the state, but no statewide delivery.
	, , , , , , , , , , , , , , , , , , ,
Hangar Prosthetics and	Harrington Surgical Supply
Orthopedics	723-6541 or 800-345-9517
495-9450	53 East Broadway, Butte
65 Medical Park Drive, Helena	Serves and delivers to Helena,
	Townsend and Whitehall. Will
	ship other places.

Specialized Medical 495-8600 3660 N. Montana Ave., Helena Serves and delivers statewide. Private pay: delivery depends of size/cost of items; delivers to Boulder, Helena and Townsend.

# Medical Alert/Monitoring

Call for specific services and costs such as activation fee or monthly charges; may not be covered by Medicare.

American Senior Safety 888-473-2800 4712 Admiralty Way, #229 Marina Del Rey, CA seniorsafety.com	Home Helpers 438-2231 2300 N. Harris, #7661, Helena helenahomecare.com
LifeFone/Personal Emergency Monitoring Systems 800-283-2300 medicalalertsystem.com	<b>LifeAlert</b> 800-803-3104 lifealerthelp.com
Lifeline 447-2739 St. Peter's Hospital 201 S. California, Helena lifelinesys.com	Medical Guardian 800-724-5845 1818 Market Street, Suite 1200 Philadelphia, PA 19103 medicalguardian.com
VRI 800-860-4230 1400 Commerce Center Drive Franklin, OH 45005 monitoringcare.com	5STAR Urgent Response Great Call 800-733-6632

# Oxygen/Respiratory Supplies and Equipment

American Medical Oxygen	Apex of St. Peter's Hospital
442-5888	447-2739
2818 Billings Avenue, Helena	201 S. California, Helena
Community Home Oxygen Helena: 443-3716 3103 Prospect Avenue, Helena Butte: 494-6900	Home-Ox LLC 449-4777 1422 Euclid Avenue, Helena

3928 Wynne Ave. Suite 1, Butte

rotech.com

Lincare

449-2253

3330 Colton Drive, Suite B

lincare.com

## PRESCRIPTION DRUG RESOURCES

## Big Sky RX

State Department of Public Health and Human Services 866-369-1233 (in-state) or 444-1233 (Helena and out-of-state) bigskyrx.mt.gov Email: bigskyrx@mt.gov Program to help pay monthly premiums for people with Medicare prescription drug coverage. Income guidelines apply.

#### Extra Help Program

800-772-1213 or 866-563-9496 socialsecurity.gov/extrahelp Helps pay for Medicare Prescription Drug Coverage (Part D) depending on income and resources.

#### Montana PharmAssist Program

State Department of Public Health and Human Services 866-913-2323 or 444-0440 (Helena and out-of-state) dphhs.mt.gov/MontanaHealthcarePrograms

Open to all Montana citizens. Provides, at no cost, in-depth consultation with licensed and credentialed pharmacists.

# HEARING AND VISION RESOURCES

# **HEARING RESOURCES**

Call for information about specific services and costs.

Audient (Alliance for Accessible Hearing Care 866-956-5400 x2 3191 W. Temple Ave, Ste 200 Pomona, CA 91768 audientalliance.org/patient.php Assists people with low income get hearing aids.	Comprehensive Hearing Services 443-8838 2626 Winne comphearing.com Hearing health care services, including hearing tests, hearing aids, and assistive listening devices.
Hear Now Foundation 800-354-3245 starkeyhearingfoundation.org Assists U. S. residents with hearing loss without resources to acquire hearing aids.	Helena Lions Club Foundation 443-0637 or 442-3608 helenalions.org Assists qualifying individuals with hearing exams and hearing aids; sponsors candidates for further help from Montana and international foundations.
Last Chance Audiology 443-3330 1325 Euclid Avenue lastchanceaudiology.com Hearing related services, including ear health and hearing tests, hearing aids and assistive hearing devices.	Montana Assn. of the Deaf 771-9053 (voice/TTY) 11 38th Street North Great Falls mtdeaf.org Advocates for social, legal, educational and economic welfare of Montana's deaf citizens.

# Montana Lions Sight and Hearing Foundation

346-1468

PO Box 1266,Forsyth mtlionsshfnd.org

Email:

djk\_7491@rangeweb.com Provides help to qualifying Montanans with sight, hearing and speech problems.

Montana Telecommunications

Access Program 800-833-8603

montanarelay.mt.gov

Provides free special telephone equipment to those who qualify. See Assistive Technology Assistance, page 37.

MSHA (Montana Speech-Language-Hearing Association)

P. O. Box 1065 Glasgow 59230 mshaonline.org

Works to improve communication skills (listening, speaking, reading and writing).

#### MonTech

Comprehensive resource center for assistive technology (AT) devices. See Assistive Technology Assistance, page 37.

#### Service Dogs

See Service Dog Assistance, page 37.

## **VISION RESOURCES**

Call for information about specific services and costs.

Blind and Low Vision Services State Department of DPHHS 444-2590 ((voice/TTY) or 877-296-1197

dphhs.mt.gov/detd/blvs.aspx

Eye Care America 877-887-6327 eyecareamerica.org Two programs, Senior Ey

Two programs, Senior EyeCare Program and Diabetic EyeCare

Provides 3 programs to help people find employment, learn to live with low vision/blindness, and increase independence.

Helena Lions Club Foundation 443-0637 or 442-3608 helenalions.org

Assists qualifying individuals with vision exams, eyeglasses, and eye operations, and sponsors candidates for further help from Montana and International Lion Club Foundations.

Low Vision Montana 800-601-5004 lowvisionmt.org

Works to connect people with low vision or blindness, as well as their families, with options that create and enhance independence.

Montana Lions Sight and
Hearing Foundation
346-1468
PO Box 1266, Forsyth
mtlionsshfnd.org
Email:djk\_7491@rangeweb.com
Through Lions Clubs of Montana,
provides assistance to qualifying
individuals with sight, hearing
and speech problems.

Program, that offer eye exams and care to those aged 65 and older who qualify. Does not cover eyeglasses.

Lens Crafters "One Sight"
Voucher Program

587-4214

lenscrafters.com

Provides low-cost eye exams and free glasses for qualifying individuals. Client needs a letter from non-profit organization confirming person is a client.

Montana Assn. for the Blind 442-9411 mtblind.org

Email: secretary@mtblind.org
Works to promote economic and
social self-sufficiency of blind
Montanans. Has yearly summer
program at Carroll College in
Helena to help adults adjust to
vision loss.

Montana Talking Book Library and NFB Newsline.

444-2064 or 800-332-3400

Free library and news services for those with blindness and low vision or physical disabilities that cause inability to read or use standard print.

#### MonTech

Comprehensive resource center for assistive technology (AT) devices. See Assistive Technology Assistance, page 37.

#### New Eyes for the Needy

severe financial need.

973-376-4903 new-eyes.org Nonprofit that provides basic prescription glasses for people in

## Service Dogs

See Service Dog Assistance, page 37.

## **HELP IN YOUR HOME**

#### CASE MANAGEMENT

#### Medicaid Home and Community-Based Services Case Management

For individuals 65 and older or with disabilities who are eligible for Medicaid. Helps clients locate and gain access to needed social, medical, educational, and/or other services. Case managers assess, monitor and coordinate home care and referrals to help clients live as independently as possible for as long as possible. Call for specific services and service areas.

## Lewis & Clark County Health Department 457-8900 1930 9th Avenue, Helena Iccountymt.gov/health/healthy-lifestyle

Benefis Spectrum Medical, Inc. Case Management 727-9322 or 800-870-9322 2900 10<sup>th</sup> Avenue South, Great Falls

#### Case Management for the Homeless

#### PureView Health Care for the Homeless-God's Love Shelter

461-0516

533 North Main, Helena

In addition to health care also provide referral services to help individuals or families in obtaining assistance through local agencies for housing, food, clothing, jobs and funding.

#### **Private Pay Services**

### Capital City Case Management, LLP

422-1424

Email: capcitycm@gmail.com

Assists in many areas including finances, care plans, and property management. Works with the Veteran's Administration, home health agencies, local law firms, private therapists, etc.

#### COMPANIONSHIP

#### Senior Companion Program

Rocky Mountain Development Council 447-1680 or 800-356-6544 rmdc.net

Pairs volunteers aged 55 and over with homebound seniors and adults with special needs who need help with the simple tasks of day-to-day living, in order to help them continue living in their own homes as independently as possible.

## Splashes of Joy

459-5652

joysplashers.org

Provides gifts and services to ill or homebound people.

## CAREGIVERS/ERRANDS/OTHER SERVICES

These services provide assistance around the home such as: transportation to appointments, events and other activities; meal preparation; housekeeping; doing errands and grocery shopping; and doing other pickup and delivery activities. They may also provide non-medical personal care such as bathing and dressing, as well as respite care for caregivers. Call for specific services offered and areas served.

Angel In-Home Care	Care.com
461-4701 (waiting for call back)	Online help finding child,
	senior/adult, pet and home care
	resources.
Helping Hands Seniors Service	Home Helpers of Helena
461-5628	438-2231
	helenahomecare.com
Home Instead Senior Care	Jack Lofink
513-1701	227-6524
2600 Winne Avenue, Helena	Wheelchair transportation and
HomeInstead.com	assistance .
Newspapers	Right At Home – In Home Care
Check the classified ads in your	& Assistance
local newspaper.	577-2399
1 1	601 Nikles Dr, Suite 7, Bozeman
Theresa's Errand Services for	
the Elderly	
227-6769 or 461-5449	

## **RESPITE**

### Montana Lifespan Respite Coalition

800-332-2272

dphhs.mt.gov/respite Email: kreidelbach@mt.gov

The respite voucher program is an opportunity for family and individual caregivers with limited resources to obtain assistance and get a break from their caregiving responsibilities.

### **HOME HEALTH and END-OF-LIFE CARE**

Helps with personal and medical care needs in the home as needed; may include hospice services (care at the end of life). Examples of the types of help provided are skilled nursing, home health aides, physical therapy, mobility, medication management, social work, live-in care, as well as housekeeping and meal preparation. Call for information regarding specific services provided, areas covered, days and times of service.

A-Plus Health Care 443-3866 or 877-755-4968 aplushc.com Serves Broadwater, Lewis and Clark, Jefferson, and Meagher counties.	Consumer Direct Care Network 888-532-1907 Consumerdirectcare.com Statewide self-direct service for individuals with full Medicaid, Medicare or private insurance.
Express Employment Professionals 442-7501 1100 West Custer Avenue helena.expresspros.com Source for hiring nurses and certified nursing/personal care assistants. Serves Helena.	Frontier Home Health and Hospice 443-4140 800 Front Street, Helena frontierhhh.com Serves Broadwater, Jefferson, Lewis and Clark and Meagher, counties.
Golden Options Care 465-0507 403 N. Oregon, Helena Serving Helena, East Helena, Clancy and Jefferson City.	Home Helpers of Helena 438-2231 helenahomecare.com Serves Helena and the surrounding area.

#### Home Instead Senior Care

513-1701

2600 Winne Avenue, Suite B

homeinstead.com/751

Email:tony.marchi@homeinstead.com

Serves Helena and the surrounding

area.

# Home Sweet Home Health Care

461-4981

Email: satheramanda@yahoo.com Licensed Practical Nurse providing skilled nursing care, home health

aide, homemaker, and respite care. Licensed and insured.

Serves the Helena area.

#### Nightingale Nursing and Caregiving

443-1036 or 800 357-4799 4185 North Montana, Helena

nightingalenursing.us

Serves the Helena area.

# Right At Home – In Home Care & Assistance

577-2399

601 Nikles Dr, Suite 7, Bozeman

Expanding to Broadwater, Jefferson and Meagher counties in summer,

2017.

#### HomeLink/Hospice

St. Peter's Hospital

444-2244

201 S California

stpetes.org

Serves 40 mile radius around

Helena: Broadwater,

Jefferson, and Lewis and

Clark counties.

# Montana Independent Living Project Inc.

406-442-5755

825 Great Northern Blvd,

Ste 105 Helena

milp.us

Offers Medicaid Self-Directed

Personal Care Services

Program. See also page 39.

#### North West Home Care, Inc.

442-6755 or 888-542-6755

1075 North Rodney, Suite

107

northwesthomecare.com

Serves the Helena area.

# Sleeping Giant Home Health

594-0995

Email:

sleepinggianthomehealth77

@yahoo.com

Serves Helena and

surrounding areas. Licensed

Practical Nurse providing skilled nursing care, home

health aide, homemaker, and respite care. Licensed and

insured.

### HOME MODIFICATIONS

Construction, repair and organizing services to help seniors stay in their own homes as they age by making homes more safe, accessible and manageable.

# Certified Aging-In-Place Contractors in Montana: National Association of Home Builders

800-368-5242

nahb.org (search for aging-in-place contractors)

#### Jean Gets You Organized

457-1807

Email: jeaneileen@yahoo.com

Home organization to simplify life.

#### **Snowbird Solutions**

461-7058

Organizing services for home and business.

## HOUSEKEEPING/CLEANING SERVICES

These services may also be provided by companies/organizations under "Errand Services" and "Home Health and End-of-Life Care." See pages 30 and 31. See your local newspaper for listings.

Cheryl Taylor	Clean Freak
431-6333	594-5133
Helena	907 E. Riggs, East Helena
	Email:
	tammy@cleanfreakmt.com
	,
Heather Sciele	Helena Cleaning Services
461-2117	442-5326
Helena	Email: 406cleanit@gmail.com

JoAnn Karstetter	Kleen King
226-3305	443-0964 or 800-246-0964
Townsend	kleenkingcarpetcleaning.com
Townsend	kieerikirigeai peteleariirig.com
Maggan's Cleaning Carvice	Morry Maide
Meggan's Cleaning Service 437-8110	Merry Maids 558-4404
Helena	422 Manlove Avenue, E. Helena
	merrymaidsofeasthelena.com
Merry Maids	Nonie's House Cleaning Service
227-6485	442-8258
22 Fiddler's Green, Clancy	
Partners in Grime	Service Master Cleaning Service
443-2226	204-4113
Helena	1023 E. 6 <sup>th</sup> Avenue, Helena
Spirit of Service	Terri Burgess
447-1680	449-6180
Rocky Mountain Development	Helena
Council	
Each spring, RMDC partners	
with community businesses and	
organizations to provide one-	
time yard work, cleaning,	
painting and repairs for	
homeowners unable to do the	
work or hire it out.	
True Clean – Marsha Fauque	
459-3499 or 227-6799	
East Helena	

## **HELPING ORGANIZATIONS**

These organizations provide clients with energy/utility assistance and provide information and assistance in a variety of areas such as job training, employment, general and emergency assistance, and maintaining independence. Call for days and hours of operation.

### **UTILITY ASSISTANCE**

#### LIEAP (Low Income Energy Assistance Program)

Rocky Mountain Development Council Funded by the State Dept. of Public Health and Human Services 447-1680 or 447-1625 648 North Jackson, Helena rmdc.net

Provides assistance with heating costs for those who qualify. Those who pay directly receive a credit to their utility accounts; those who pay for heat as part of their rent receive a heat rebate. Those who use wood are usually paid directly for wood purchases. LIEAP can also assist in heating emergencies, such as a broken furnace, that can cause a severe loss of heat. Call for qualifications and more information.

## Weatherization and Fuel Assistance Program

Rocky Mountain Development Council 447-1680 or 441-3984 rmdc.net

Energy conservation program to reduce home heating costs for families on limited income. A limited number of homes are weatherized each year. Assistance may include some materials and installations such as weather stripping, replacement of broken glass, caulking, furnace tune-up, etc. Apply for LIEAP (above) to begin process and determine eligibility. Emergency help with a furnace or water heater may be available.

#### **Energy Share of Montana**

442-4900 or 888-779-7589

energysharemt.com

Help individuals and families with energy emergencies meet their needs and move towards self-reliance. Primarily helps by paying heating bills through one-time bill assistance or until a lifetime assistance maximum of \$700 is reached. Partners with Rocky Mountain Development Council.

#### Good Samaritan

442-0780

Provides financial assistance for utilities costs based on need. Must go to LIEAP/Energy Share first.

#### Meagher County Weatherization Program

222-0896

PO Box 1530, Livingston

#### Northwestern Energy

888-467-2669

Contact to make payment arrangements including a monthly budget billing plan.

#### **Public Service Commission**

800-646-6150

psc.mt.gov/consumers Email: <u>PSChelp@mt.gov</u>

If you have a question or concern about any aspect of your utility service, contact the company first. If you're not satisfied with the company's response, you may request assistance from the Public Service Commission.

## Salvation Army

442-8244

Provides financial assistance for utilities costs based on need. Must go to LIEAP/Energy Share first.

## ASSISTIVE TECHNOLOGY ASSISTANCE

Montana Telecommunications Access Program (MTAP)

State Department of Public Health and Human Services 444-1335 (voice/TT) or 800-833-8503 (voice/TTY) montanarelay.mt.gov

Free assistive telephone equipment to those who have difficulty understanding words clearly over the phone and who qualify. Individuals must have landline, verifiable disability such as hearing loss, speech or mobility disability and meet financial criteria. Call for information about equipment available and specific qualifications.

#### MonTech

243-5751 or 877-243-5511 (toll free in state only)

University of Montana Rural Institute, 52 Corbin Hall, Missoula montech.ruralinstitute.umt.edu

Email: montech@ruralinstitute.umt.edu

Statewide comprehensive resource center for assistive technology (AT) devices, adaptive equipment, information, evaluations, and other AT related supports. Has several equipment loan programs and an exchange program, allowing users to borrow or buy, sell or exchange equipment.

## **SERVICE DOGS**

# Custom Canines Specialty Dog Training and More

459-2901

1221 Hudson, Street, Helena 59601

Dog trainer who specializes in service dog training of all types.

#### Service Animals for You

210-9009

648 S. Avenue East, Missoula 59812

Non-profit organization that provides low cost one-on-one animal training for service animals.

#### **Summit Assistance Dogs**

360-293-5609

PO Box 699, Anacortes, WA 98221

Provides service dogs to people living with disabilities. Applicants must be able to afford the ongoing cost of a pet's care and feeding.

#### Wounded Warrior Service Dog Program

877-829-5500

See Veterans' Assistance/Organizations, page 76.

## **TOILETRY ASSISTANCE**

The Placer Pantry (operated by the YWCA) 442-0780

See YWCA, page 46.

## **OTHER ASSISTANCE**

#### Information, Assistance and Referral

Area IV Agency on Aging at Rocky Mountain Development Council 447-1680 or 800-551-3191

648 Jackson Street, Helena

rmdc.net

Provides information, assistance and referral services to people 60 and older, to people with disabilities, and their families/caregivers. Offers health insurance counseling for Medicare and information about Medicaid.

#### Good Samaritan Ministries and Thrift Store

442-0780

3067 North Montana, Helena

goodsamministries.com

Provides shelter and general assistance. The thrift store sells or gives out clothing, furniture, and household items. Eligibility determined on a case-by-case basis.

#### Goodwill Industries Thrift Store

457-1325

3575 Ptarmigan Lane, Helena 59602

easterseals.com

Provides vocational training for individuals with disabilities and for people who are unemployed due to educational or vocational disadvantage. Store sells clothing, furniture, and household items, and has a durable medical equipment loan closet.

#### Helena Industries

442-8632

1325 Helena Avenue

helenaindustries.org

Serves individuals with disabilities by providing work-skill training, facility-based and community employment, and fostering independence. Work opportunities tailored to the individual's interests and abilities.

#### Helena Indian Alliance

442-9244

501 Euclid, Helena 59601

helenaindianalliance.com

Works to develop, implement, and maintain cultural, social, and economic programs for families, seniors, and youth. Advocates for and serves the mental, physical, spiritual and social welfare of the Native American population in Helena.

# Montana Independent Living Project Inc.

406-442-5755 or 800-735-6457

825 Great Northern Blvd, Suite 105, Helena 59601 milp.us

Promotes independence for people with disabilities by providing services including information and referral, independent living skills training, individual and group advocacy, employment training, peer advocacy, and Medicaid Self-Directed Personal Care Services Program.

#### Pad for Paws (emergency pet food)

442-8244

Pet food for a one-time emergency when a pet owner has a need caused by unforeseen circumstances.

#### Salvation Army

442-8244

1905 Henderson Street, Helena 59601

salvationarmy.org

Emergency food, clothing, shelter, and utility assistance. Eligible three times in a 12-month period. Transitional housing program.

# HOUSING/SHELTERS

\* See Financial Assistance at pages 13-14 for home loan programs

# AFFORDABLE/LOW INCOME HOUSING RESOURCES

## First Time Homebuyers

Rocky Mountain Development Council

447-1680

200 South Cruse Avenue, Helena

rmdc.net Email: cphillips@rmdc.net

Habitat for Humanity

Helena Area

449-4663

1531 National Avenue, Helena 59601

helenahabitat.org Email: admin@helenahabitat.org

Uses volunteer labor, management expertise, and tax-deductible donations of money and materials to build and rehabilitate homes with the help of the homeowners.

#### Helena Housing Authority

442-7971 or 800-253-4091 (voice/TTY) or 711

812 Abbey Street, Helena 59601

hhamt.org Email: <u>admissions@hhamt.org</u>

Affordable housing options, including Section 8 Housing Assistance Program. Apply online or attend and orientation session for assistance.

**HUD** (Federal Department of Housing and Urban Development) 449-5050 (voice/TTY)

Paul G. Hatfield U.S. Courthouse

901 Front Street, Suite 1300, Helena

hud.gov Email: MT\_Webmanager@hud.gov

Serves as a referral source for low-income housing. Also regulates federally funded low-income housing.

#### Montana Board of Housing

Montana Dept. of Commerce 841-2840 301 S Park Ave, Room 240, Helena housing.mt.gov

Programs created to help alleviate the high cost of housing for lower income individuals:

- Education and financial assistance for first-time homeowners.
- Section 8 rental assistance programs
- Multi-family rental development programs
- Low Income Housing Tax Credit Program for developers.
- Reverse Annuity Mortgage Program for seniors.

## Montana Fair Housing

800-929-2611

501 East Front Street, Suite 504, Butte 59701

montanafairhousing.org Email: inquiry@montanafairhousing.org Dedicated to eliminating housing discrimination and advancing civil rights. Investigates complaints of housing or lending discrimination.

#### Montana Home Choice Coalition - A.W.A.R.E.

449-3120

616 Helena Avenue, Suite 305, Helena 59601

aware-inc.orq Email: <a href="mailto:oneil\_michael@msn.com">oneil\_michael@msn.com</a>

Direct seniors and persons with disabilities to housing resources.

#### Section 8 Housing Assistance Program

Helena Housing Authority See Rental Assistance, page 42.

#### RENTAL ASSISTANCE

Call for hours and additional information.

#### Section 8 Housing Assistance Program

Helena Housing Authority

442-7981 (voice/TDD) or 800-378-7981

812 Abbey, Helena 59601

hhamt.org Email: admissions@hhamt.org

You may qualify if: (1) your household includes one of the following: yourself and one or more family members; a single person 62 years of age or older; a single person who is disabled or handicapped; or persons displaced by natural disaster or governmental action; and (2) your total income is not over the established quidelines.

#### **Good Samaritan Ministries**

442-0780

See page 38 for additional information.

## Salvation Army

442-8244

See page 40 for additional information.

# LOW INCOME/SUBSIDIZED HOUSING

Many of these apartments have income-based rent, and are for seniors and persons with disabilities. Some offer affordable or subsidized housing for low and moderate-income families as well as seniors. Call for hours, any screening requirements, apartment sizes, and other information, such as wheelchair accessibility.

#### **HELENA**

Aspen Village Apartments 449-1226 or 800-466-7722	Broadwater Village 252-3773
615 Janet Street	1427 Broadwater Circle
Colonial Terrace	Eagles Manor
442-7232	442-0610
2480 Broadway	715 N Fee Street
	Meal program, which accepts SNAP (see page 16) benefits in community dining room.
East Park Villa	Guardian Apartments
449-9795	442-2970
2615 Broadway	520 Logan
	Meal program available for lunch and dinner.
Helena Housing Authority	Helena Manor
442-7970 (voice/TDD) or 442-	442-8840 or 866-540-7187
7981 or 800-378-7981 812 Abbey hhamt.org	2115 Missoula Avenue
M.E. Anderson Apartments	Pheasant Glen Apartments
100 South Warren	461-9849
	3440 Ptarmigan Lane
	Email: sskinner@rmdc.net

Ptarmigan Residences

461-9849

3340 Ptarmigan Lane

Email: sskinner@rmdc.net

River Rock Residences

461-9849 3225 Bedrock Drive

Email: sskinner@rmdc.net

**Shadow Mountain Apartments** 

442-3991 2527 Ferndale Lane

**Tower Hill Apartments** 

**Queen City Estates** 

2300 North Roberts

Serendipity Apartments

449-7165

443-2160

6 South Park

443-2311

24 South Ewing

Vista Square

442-3222

1701 Prospect Avenue

**AUGUSTA** 

**Rocky Mountain Front Properties** 

562-3623

122 Main Street

rmdc.net

**BOULDER** 

Biq Boulder Residences

438-5611

501 East 4th Street

#### **EAST HELENA**

Eastgate Apartments	East Helena Senior Apartments
227-5760	227-5760
3800 Beechnut Street	400 East Riggs

#### **TOWNSEND**

Broadwater Villas	Homestead Manor/Townsend
442-7178	Housing
601 South Oak Street	437-4411
Multi-family.	504 S. Elm and 402 S. Spruce
,	rmdc.net

#### WHITE SULPHUR SPRINGS

Castle Mountain Apartments	Spring Manor
547-3279	721-4922
903 4th Avenue, #117	107 South Central

#### WHITEHALL

Coachman Court for Seniors 498-1305 409 East Legion

#### SHELTERS/TRANSITIONAL HOUSING

#### Family Promise of Helena

465-9467
PO Box 939, Helena 59624
Familypromisehelena.org
Helping children and their families overcome homelessness.

## The Friendship Center

442-6800 or 800-248-3166

For victims of domestic violence, sexual abuse, and elder abuse. Provides at no cost, shelter and support services.

#### God's Love Homeless Shelter

442-7000

533 North Last Chance Gulch, Helena 59601

## Transitional Living Shelter: 443-6007

533 North Last Chance Gulch, Helena 59601

Provides food, shelter, clothing, and other basic necessities for transients and families. Transitional Living Program: 6-month shelter program with support services, counseling, case management, and provision for basic medical needs.

#### **YWCA**

442-8774

501 North Park Avenue, Helena 59624 ywcahelena.org

Provides transitional housing for women and children. Also has a toiletry pantry, through the Good Samaritan, open to the community Tuesday from 5:00 – 6:00 pm and Saturday 10:00 – 11:00 am.

#### Willis Cruse House

449-7666

See Montana Veterans Foundation, page 73.

**Emergency Shelter - See also:** Good Samaritan on page 38 and Salvation Army on page 40.

#### RETIREMENT COMMUNITIES/INDEPENDENT LIVING

Retirement communities provide various living situations such as studio, one, and two bedroom apartments and assisted living. Usually transportation, activities, and community dining room meals are available. Call for specific information.

Hunter's Pointe Retirement	Eagles Manor
Community	442-0610
443-4222	715 North Fee Street, Helena
2801 Colonial Drive, Helena	Meal program, which accepts
	SNAP (see page 16) benefits,
	served in community dining
	room. Income based/subsidized
	housing complex.

Touchmark on Saddle Drive Retirement Community 204-3773 915 Saddle Drive, Helena touchmarkhelena.com

#### HOUSING WITH HEALTH CARE SUPPORT

Many types of housing are available for seniors who need assistance in daily living. The housing chart below indicates the primary service provided with a **large** X and the other services offered by the facility are indicated with a **small** x. Descriptions of each type of care are given below. Call each facility for specific information.

<u>Adult day care (ADC)</u>: Provides adults with regularly scheduled care to meet the needs of daily living. Care provided by the day or week. May be freestanding or connected to another health care facility. Does not provide overnight care.

Respite care (RC): Provides temporary care to individuals to give relief periods and other stress-relieving support to family members caring for those individuals. Care provided by the day or week.

<u>Adult foster care (AFC)</u>: Provides light personal and custodial care in a private home or other facility to four or fewer disabled adults or aged persons who are not related by blood, marriage, or adoption or who are not under the full guardianship of the owner or manager.

Assisted Living (AL): Some facilities provide same care as AFC but with more residents. Others require oversight by a physician with assessment and care planning for needs similar to nursing home care but offered in a more home-like setting. Provides or coordinates personal care, scheduled or unscheduled 24-hour supervision and assistance, activities and health-related services. Check with facility if accepts Medicaid payment.

## Nursing Home/Skilled Nursing Facility (SNF):

Nursing homes provide skilled nursing care services, health related services, and social services under the supervision of a licensed registered nurse on a 24-hour basis.

<u>Memory Care (MC)</u>: Provides secured unit with special services for residents with Alzheimer's Disease or other types of memory loss.

## Adult Day Care

For **Adult Day Care** see Liberty Place, Rosetta Assisted Living, Big Sky Health Care Community and Rocky Mountain Health Care Community below.

Facility	Types of Service Provided					ded
	Prin	nary (	(X)/0t	ther S	Service	es (x)
Adult Foster Care	ADC	RC	<u>AFC</u>	AL	SNF	MC
Sharon's Sunshine Care			<b>V</b>			
458-5535			X			
3325 Baldy Drive, Helena						
Moore Court Adult Foster Care			\ <u>/</u>			
594-3065			X			
3065 Moore Court, East Helena						
You're Home			V			
457-0220			X			
200 Stabern, Helena						
Assisted Living	ADC	RC	AFC	<u>AL</u>	SNF	MC
Aspen Gardens				<b>\</b>		X
457-0092				X		
9, 11, 13, 16 and 18 Bumblebee						
Court, Helena						
Medicaid? No						

Assisted Living	ADC	RC	AFC	<u>AL</u>	SNF	MC
Bear Grass Suites				V		
225-3101				X		
400 W. Thompson Street						
Boulder						
beargrasssuites.com						
Medicaid? Yes, limited						
Country Life at Montana City		X		Y		
443-1288 or 461-4333						
12 Bessler Road, Clancy						
Medicaid? Yes, limited						
Legacy Assisted Living 442-2045				X		
624 Ptarmigan Lane, Helena						
Medicaid? No						
Liberty Place I (Farmstead)	X	X				
287-7996	^	^		X		
1173 Hwy 55, Whitehall						
Liberty Place II (Town House)	X	Х		V		
287-7996	^	<b>A</b>				
113 W. Third Street, Whitehall						
libertyplace.org						
Serves adults who are disabled						
due to traumatic brain injury.						
Medicaid? Yes						
Masonic Home of Helena		Χ		<b>\</b>		
458-5431				X		
2010 Masonic Home Rd, Helena						
mhmt.org						
Medicaid? Yes						
Meadowlark Manor				V		
287-5530				Λ		
35 Skyline Drive, Whitehall						
Medicaid? Yes, limited						

Assisted Living	ADC	RC	AFC	<u>AL</u>	SNF	MC
Our House				V		
443-3364				X		
2000 Winne, Helena						
Medicaid? No						
Renaissance Senior Care		X		V		X
449-1258				<b>^</b>		
525 Saddle Drive, Helena				\/		
Renaissance Senior Care		X		X		X
3680 Travertine Way, Helena 449-5489						
renaissanceseniorcare.com						
Medicaid? Yes, limited						
Rosetta Assisted Living I	X	X		\/		
443-6339	Unit I			X		
2530 Wildwood Lane, Helena	Only					
Rosetta Assisted Living II		Х		X		
449-7587						
2520 Wildwood Lane, Helena						
rosettahomes.com						
Medicaid? Yes						
Shelby House I		X		V		
475-3621:				Λ		
2320 Spokane Creek Road, East						
Helena						
Shelby House II		X		X		
475-9347:						
5750 Spokane Ranch Road, East Helena						
shelbyhouse.com						
Medicaid? Yes, limited						

Assisted Living	ADC	RC	AFC	<u>AL</u>	SNF	MC
Son Heaven I – DBA Caslen		Х		V		
Living Centers				Λ		
449-0229				\ \ /		
2510 Ferndale, Helena		X		X		
Son Heaven II – DBA Caslen						
Living Centers 495-0436:						
2540 Ferndale, Helena						
Medicaid? No						
Silver Springs				\/		
266-4015				X		
35 Carroll Drive, Townsend						
Medicaid? Yes						
Serenity Point				V		
266-3711				<b>^</b>		
128 US Highway 12 E, Townsend						
Medicaid? Yes						
Touchmark 204-3935		X		X		X
915 Saddle Drive, Helena						
touchmarkhelena.com/assisted-						
living						
Medicaid? No						
Nursing Homes/Long Term Care	ADC	RC	AFC	AL	SNF	MC
Apple Rehab		X			V	X
447-1651					X	
2555 Broadway Street, Helena						
Medicaid? Yes						
Big Sky Health Care Community	X	X			V	X
442-1350					$  \wedge  $	
2475 Winne Avenue, Helena						
welcov.com						
Medicaid? Yes						

Nursing Homes/Long Term Care	ADC	RC	AFC	AL	<u>SNF</u>	MC
Broadwater Health Center Long Term Care 266-3186 110 North Oak Street, Townsend broadwaterhealthcenter.com Medicaid? Yes		X			X	
Elkhorn Health and Rehabilitation 933-8311 474 Highway 282, Clancy Medicaid? Yes		X			X	
Mountainview Medical Center Long Term Care 547-3321 16 West Main Street White Sulphur Springs mvmc.org Medicaid? Yes					X	
Rocky Mountain Health Care Community 443-5880 30 South Rodney, Helena welcov.com Medicaid? Yes	X VA only	X			X	

# **LEGAL RESOURCES**

Services such as referrals and legal aid for seniors or people with low income. Call for specific information.

## AARP Legal Services Network (AARP members only)

866-330-0753

AARP members can receive up to 45 minutes free legal consultation by phone or in the attorney's office, plus discounted rates for additional legal services.

# Court Help Program (State Law Library Self-Help Center)

444-9300

courts.mt.gov/selfhelp

Free service provided by the Montana Supreme Court to assist people with civil, non-criminal legal problems. Provides mobile services at Jefferson County courthouse.

#### **End-of-Life Directory**

444-0660 or 866-675-3314

Montana Department of Justice, Office of Consumer Protection PO Box 201410, Helena 59620

dojmt.gov

Montana services stores advance healthcare directives in a database and makes the information available to healthcare providers.

## Legal Service Developer Program – Seniors

800-332-2272

State Department of Public Health and Human Services

2030 11<sup>th</sup> Avenue, Helena 59601

dphhs.mt.gov/sltc

Provides resources for seniors, family members and social workers.

Provides local legal service referrals and assistance to seniors.

#### Montana Law Help (online resource)

Montanalawhelp.org

Helps low-income individuals solve legal problems. Search for information on legal topics, search for an attorney in your area.

## Montana Legal Services Association

442-9830 or 800-666-6899 616 Helena Avenue, Suite 100, Helena 59601 montanalawhelp.org

Provides legal advice and representation for low-income clients and does referrals to pro bono attorneys.

#### National Veterans Legal Services Program

202-265-8305

PO Box 65762, Washington, DC 20035

Email: info@nvlsp.orq

#### Peoples' Law Center

443-3896 or 800-406-5567 PO Box 5046, Helena 59604 peopleslawcenter.org

Mainly represents clients trying to get Social Security disability benefits.

# MENTAL HEALTH RESOURCES/SUPPORT GROUPS

#### MENTAL HEALTH RESOURCES

Call for information about specific clients served, services offered, hours, etc.

Aware, Inc.

449-3120

616 Helena Avenue, Suite 305 Helena 59601 aware-inc.org

Residential and community care and treatment of adults with mental illness, developmental disabilities and medical needs. Provides case management and referral services.

#### Behavioral Health Unit

St. Peter's Community Hospital 495-6560 2475 Broadway, Helena 59601 stpetes.org

Adult and geriatric inpatient hospitalization program for short-term treatment of those 18 years and older.

#### Center for Mental Health

Helena: 443-7151 Townsend: 266-3327 900 North Jackson, Helena 59624 321 Broadway, Townsend 59644 center4mh.org

Adult case management, adult foster care and therapeutic group home care, day treatment, domestic violence intervention, medication management and homeless outreach.

#### **Disability Rights Montana**

449-2344 or 800-245-4743 1022 Chestnut, Helena disabilityrightsmt.org Advocates for rights of Montanans with disabilities.

Mental Health of America (Montana Chapter)

587-7774

25 South Ewing, Helena 59601

Works for social justice and quality services for persons with mental illness.

#### Mental Health Services Information and Assistance Line

888-866-0328

Provides information about how to access public mental health services in Montana.

#### Montana Warm Line

877-688-3377

montanawarmline.org

Provides telephone and internet-based support for people looking for help but not in crisis.

#### NAMI (National Alliance on Mental Illness) Montana

443-7871

555 Fuller Ave, Suite 3, Helena 59601

namimt.org

Supports, educates, and advocates for Montanans with severe mental illnesses and their families.

#### Our Place - Center for Mental Health

442-1374

631 North Last Chance Gulch

ourplacehelena.org

Drop-in center for people with mental illness or substance abuse. Provides socialization, support, information and referrals to services.

## **SUPPORT GROUPS**

Call for meeting times, locations, specific support offered, and other information.

Al-Anon Family Groups	Alcoholics Anonymous
442-1818 (Helena)	443-0438
mt.al-anon.alateen.org	110 E Lyndale Avenue, Helena

Alzheimer's Caregivers' Support Group Touchmark Retirement Community 204-3773 915 Saddle Drive, Helena	Alzheimer's Disease Family Support Group 252-3053 or 800-272-3900 3010 11th Ave. N., Billings alz.org
Alzheimer's Support Group St. Peters Hospital 431-0452 2475 Broadway Street, Helena	Cancer Resource Center St. Peter's Hospital 447-2752 2475 Broadway Street, Helena
	For cancer patients and survivors.
Divorce and Separated Support Group 442-5825 530 North Ewing, Helena	Domestic Violence Support Group 442-6800 thefriendshipcenter.org See also Shelters: The Friendship Center, page 45.
Grandparents Raising Grand- children 202-1668 montanagrandparents.org Email: deborah.albin@montana.edu	Grief Support Group St. Peter's Hospital 447-2464 2475 Broadway Street, Helena
Helena Caregiver's Support Group 437-2079 Email: julielmassey@gmail.com	Hospice Support Group St. Peter's Hospital 447-2462 2475 Broadway Street, Helena Lending library with excellent materials on grief and loss. See also pages 20, 31-32.

#### **NAMI Montana**

443-7871 namimt.org

For family members/friends of people with mental illness.

#### **Narcotics Anonymous**

443-9855 or 800-990-6262

1432 Gallatin, Helena

namontana.com

# Overeaters' Anonymous

Susanna Wesley 443-8185

512 Logan Street, Helena

oa.org

#### Parkinson's Support Group

Touchmark 458-4981

915 Saddle Drive, Helena

nwpf.org

Email: barils@mt.gov.com

# Rocky Mountain Hospice

442-2214

1075 North Rodney, Suite 102 rockymountainhospice.com Grief and bereavement support

for family members of those with a terminal illness. See also pages 20, 31-32.

#### Social Gatherings

Helena Senior Center Shirley Bennett: 442-3020 200 South Cruse, Helena For people who have lost a partner.

# STAYING ACTIVE

# **HEALTH AND FITNESS CLASSES AND RESOURCES**

## Classes

Call for specific information about requirements, registration, costs, class locations, days and times, etc. Many of these classes have no fees.

Arthritis Foundation Exercise Class St. Peter's Hospital	Arthritis Foundation Aquatic Program Capital City Health Club
444-2130	442-2130
2475 Broadway Street, Helena	1280 N. Montana Ave., Helena
Certified instructors, no cost, but you must register before attending.	Therapeutic pool. Requires prescription from MD and ability to enter/leave pool independently.
Living Life Well	SNAP-Ed Cooking and Nutrition
Lewis and Clark Public Health	Classes
457-8900	Lewis and Clark County Extension
Six-session class teaches skills	Office
related to fall prevention,	447-8042
exercise, medication	100 W. Custer, Helena 59602
management, nutrition and	buyeatlivebetter.org
communication. Call to reserve a	Offers free cooking classes,
spot.	including ways to stretch food
	dollars and learn new cooking skills.
Silver Dragon Club – Martial	Stepping On Program
Arts for Ages 55+	Helena Senior Center
Frederick's ATA Martial Arts	447-1680
442-6499	Seven week exercise and fall
3439 Ptarmigan St, Helena	prevention course.

Tai Chi/Line Dancing
Helena Senior Center
447-1680
200 South Cruse Ave., Helena

Walk With Ease
Arthritis Foundation
457-7318
Email: cphillips@rmdc.net
Designed for people with arthritis
but useful to anyone who wants to

the benefits of exercise.

increase physical activity to gain

YMCA Arthritis Fitness Class
442-9622
1200 North Last Chance Gulch
helenaymca.org
Silver Sneakers classes in which
a chair is used for seated or
standing support.
Enhance Fitness classes designed
to improve daily living for
persons with arthritis.

## **Health Clubs/Facilities**

Call for specific information about membership and classes/programs geared towards seniors.

Broadwater Hot Springs and	Capital City Health Club
Fitness	442-6577
443-5777	1280 North Montana Avenue
4920 West US Highway 12	cchc.com
thebroadwater.com	Class for cancer patients and
Special membership rates for	survivors only (club membership
seniors (65+); Forever Fit class	is not required) and a movement
and water classes geared	class geared toward seniors.
towards seniors.	-

# Crossroads Sports & Fitness

442-6733

1013 Dearborn Avenue

cross roads sports fitness. com

Senior fitness program and

classes.

# LIBRARIES AND READING HELP

# <u>Libraries</u>

Augusta Branch Library	Boulder Community Library
562-3348	225-3241
205 Main Street, Augusta	202 South Main Street, Boulder
lclibrary.org	bldrlib@mtlib.org
Broadwater School and	Clancy Community Library
Broadwater School and Community Library	Clancy Community Library 933-5254
	, , , , , , , , , , , , , , , , , , , ,

201 North Spruce Street	clancylibrary.google
Townsend	

East Helena Branch Library	Bookmobile
227-5750	Lewis & Clark Library
16 East Main Street	447-1690 x131
East Helena	lclibrary.org

lclibrary.org	
Lewis & Clark Library	Lincoln Branch Library
447-1690	362-4300
120 South Last Chance Gulch	102 9th Street South, Lincoln
lclibrary.org	lclibrary.org
Meagher County-City Library	Montana City Community
547-2250	Library (N Jefferson County)
15 First Avenue	422-4468
White Sulphur Springs	1 Jackson Creek Rd
meagher-countylibrary.org	Email:
	northjeffersoncountylibraries@g
	mail.com

#### Montana State Library

444-3115 (main number)

444-2064 (blind/low vision)

1515 East 6th Avenue, Helena

msl.mt.gov

Whitehall Community Library

287-3763

PO Box 659, Whitehall

## Montana Talking Book Library

Montana State Library

800-332-3400

1515 East 6<sup>th</sup> Avenue, Helena

msl.mt.gov

# Reading Help

#### Adult Learning Center

Lewis & Clark Literacy Council

324-2111

815 Front Street, Door 15, Helena 59624

helenaliteracy.org

Tutoring in reading skills for adults.

# MontanaLibrary2GO - online resource

Website/participating libraries in Montana montanalibrary2qo.orq

Numerous audio books available to check out/download from the website for free. Must sign up through your local library.

#### Montana Talking Book Library

800-332-3400

1515 East 6<sup>th</sup> Avenue, Helena 59620

msl.mt.gov

Free library service for those with blindness, low vision, or physical disabilities that cause inability to read or use standard print. Call for information and application.

#### **SENIOR CENTERS**

#### See www.rmdc.net

Helena Senior Center	East Helena Senior Center
447-1680	933-5447 or 227-3527
200 South Cruse Avenue	2 East Pacific Street
Townsend Senior Center	Boulder/Basin Senior Center
266-3995	225-3656
516 2nd Street	201 South Main Street
Augusta Senior Center	Lincoln Senior Center
562-3623	362-4504
132 Main Street	801 Main, Montana Hwy 200
Whitehall Senior Center 287-5336 3 South Division	Meagher County Community Senior Center 547-3651 White Sulphur Springs

# **VOLUNTER OPPORTUNITIES**

#### **AARP Montana**

406-441-2277 or 1-866-295-7278 30 West 14th Street, Suite 301, Helena 59601 aarp.org/mt

Email: mtaarp@aarp.org

## **Augusta Volunteers**

Augusta Senior Center 562-3623 132 Main Street, Augusta 59410

## **Big Brothers Big Sisters**

442-7479

30 W 6th Avenue, Helena 59601

Provides children with the companionship of an adult other than a parent or legal guardian.

#### Foster Grandparent Program

Rocky Mountain Development Council 457-7324 or 1-800-356-6544 rmdc.net

Foster grandparents give their time and love to children in places such as daycare centers, school systems, Head Start programs, and non-profit agencies serving children with various issues. Qualified volunteers receive a small stipend for services rendered.

#### Helena Police Department

City of Helena 447-8284 316 N. Park, Helena 59623 helenamt.gov/hpd Email: cstinson@helenamt.gov

#### **Hospital Volunteers**

St. Peter's Hospital, Volunteer Services
275 Broadway, Helena 59601
447-2527 or 447-2520
Volunteering requires an application, interview and training.
Ideally, volunteers commit to a minimum of one year of service.

## Retired and Senior Volunteer Program (RSVP)

Rocky Mountain Development Council 457-7319 or 800-356-6544 447-1686 (TDD) rmdc.net

Provides volunteer opportunities to people aged 55 and older regardless of income. Job assignments are based on talents, skills, and interests of the volunteer.

#### Senior Companion Program

Rocky Mountain Development Council 457-7325 or 800-356-6544 447-1686 (TDD) rmdc.net

Brings volunteers aged 55 and older together with homebound seniors and adults with special needs to help them continue living in their own homes as independently as possible. Qualified volunteers receive a small stipend for services rendered.

#### Senior Corps of Retired Executives (SCORE)

Small Business Administration 442-4986 or 800-634-0245 225 Cruse Avenue, Suite D, Helena 59601 helena.score.org Mentoring program for small businesses.

## Splashes of Joy

459-5652 joysplashers.org

Volunteer services to ill or homebound people.

#### Volunteer Helena

United Way of Lewis and Clark County 442-4360 75 East Lyndale, Helena 59601 volunteerhelena.com

Email: info@unitedwaylca.org

Website dedicated to connecting people interested in volunteering.

#### **EDUCATIONAL OPPORTUNITIES**

Drivers Education - Adult Education Program
Adult Learning Center
324-2117
815 Front Street, Helena 59601

#### Adult Education - Helena Public Schools

Adult Learning Center 324-2118 or 324-2128

815 Front Street, Helena 59601

helenaschools.org/departments/adult-education

Email: wmclaughlin@helenaschools.org

Program to improve literacy and math skills, obtain a high school equivalency diploma (Hi-Set, formerly known as GED).

#### AARP Driver Safety Classes: Smart Driver

457-4704

aarp.org

Email: mtaarp@aarp.org

AARP offers classroom and online driver safety education developed for people aged 50 and older. Some auto insurance companies in Montana offer a multi-year discount to participants 55 years of age and older. Call or email for information about class schedule, location, cost, and registration.

#### **Career Training Institute**

443-0800

347 N. Last Chance Gulch, Helena 59601

## Carroll College

447-4300 or 800-992-3648 1601 North Benton Avenue, Helena 59601 carroll.edu

Discounts for senior citizens to audit classes. See also Montana Association for the Blind's summer program for newly blind and visually impaired, page 27.

## Community/Adult Education – East Helena Schools

227-7700

PO Box 1280, East Helena 59635 ehps.k12.mt.us/domain/116

Classes for arts, crafts, exercise and fitness, and other topics of interest.

# Community/Adult Education – White Sulphur Springs Schools 547-3351

405 S. Central Avenue, White Sulphur Springs 59645 Whitesulphur.k12.mt.us/district/adult-education

Classes for arts, crafts, exercise and fitness, and other topics of interest.

#### Helena College - University of Montana

444-6900 or 711 (TYY) 1115 North Roberts Street, Helena 59601 umhelena.edu

Offers tuition waivers for seniors age 65 and older who meet certain application criteria. Contact Financial Aid Office for details.

## **Hunter's Pointe Retirement Community**

795-1066

2801 Colonial Drive, Helena 59601

holidaytouch.com/our-communities/hunters-pointe

Offers classes on topics such as downsizing and medical issues of aging and activities such as dancing and crafts for people in the community. Call for information about specific classes, dates and times.

## Old Baldy Community Classes - Townsend Schools

475-4016

201 N. Spruce Street, Townsend 59644

Classes for arts, crafts, exercise and fitness, and other topics of interest.

# Senior Safety Classes - Helena Police Department 457-8830

Periodically offers Senior Safety classes (sponsored by National Child Safety Council) on topics of interest to seniors. One series,

"Cons and Scams," is geared at preventing fraud aimed at seniors. Call for information about specific classes, dates and times.

## Touchmark on Saddle Drive Retirement Community

449-4900

915 Saddle Drive

touchmarkhelena.com

Offers classes and speakers on topics such as wellness and other activities including exercise for people in the community. Call to be put on a mailing list and for information about specific classes, dates and times.

#### **EMPLOYMENT OPPORTUNITIES**

#### **A2Z Personnel Services**

443-7664

1824 North Last Chance Gulch, Helena 59601

a2zmontana.com

#### **Experience Works!**

447-3211

715 Front Street, Helena 59601

experienceworks.org

Offers training and employment opportunities for people 55+ with limited incomes.

#### **Express Employment Professionals**

442-7501

1100 West Custer Avenue, Helena 59602

Hires home health nurses and personal care assistants. See also Help in Your Home: Home Health and End-of-Life Care, page 31.

#### Helena Job Service Work Force Center

447-3200

715 Front Street, Helena 59620

jobservices.dli.mt.gov/about-job-services/helena

Email: HelenaJSC@mt.gov

Provides job placement, job development, employment counseling, testing, state job workshop, veterans' services, and job training.

#### Montana Vocational Rehabilitation Programs

L&C, Broadwater, and Meagher Counties: 444-1710

Jefferson County: 496-4925 sphhs.mt.gov/detd/vocrehab

Email: vrinfo@mt.gov

Help people with mental or physical disabilities get rehabilitative services and training so they can fin employment, and helps them secure employment.

#### National Farmworker Jobs Program (NFJP)

Rural Employment Opportunities, Inc.

442-7850

46 North Last Chance Gulch, Suite 2C, Helena 59624

reomontana.org

Email: info@reomontana.org

Provides job training, education or other assistance program that helps disadvantaged farm and ranch workers retrain for nonagricultural employment. Must be a U. S. citizen, a seasonal farm worker, and meet income guidelines.

#### Westaff

443-7169 210 East Lyndale Avenue, Helena 59601 westaff.com Employment agency.

## Work Opportunity Tax Credit (WOTC) Program

Montana Department of Labor 444-9046

PO Box 1728, Helena 59624

wsd.dli.mt.qov/employers/wotc

Email: <a href="mailto:crobbins@mt.gov">crobbins@mt.gov</a>

Helps qualifying individuals such as veterans, ex-felons, SNAP recipients and SSI recipients get jobs despite previous employment barriers. Offers employers financial incentives for the first year of employment.

# TRANSPORTATION RESOURCES

## **LOCAL SERVICES**

Broadwater Health Center Senior Shuttle from Townsend to Helena 266-3186 ext 128

broadwaterhealthcenter.com Email:sspatzierath@bhctownsend.com 110 North Oak Street, Townsend 59644

Bus to Helena for seniors on the second Thursday of month for appointments, shopping, lunch, etc. \$10 donation requested.

#### Capitol Taxi

Dispatch: 449-5525 Office: 443-3256

Covers Helena area 24 hours a day, 7 days a week. Call for price estimate. Company may have wheelchair lift-equipped vans.

## **Capital Transit**

447-8080

ridethecapitalt.org

1415 Montana Avenue, Helena 59601

- Two point-to-point, fixed-stop routes in Helena: 1) east to west, 2) north to south. Weekdays, 7:00 6:15 pm.
- Curb-to-curb paratransit service for riders in Helena with an approved application. Weekdays, 6:30 5:30.
- East Valley bus combines on-call service for 1) fixed stops and
   2) curb-to-curb service for approved paratransit riders.
   Weekdays, 7:00 11:00 am and 1:00 5:00 pm

Cost is \$.85 one-way; \$.50 for ADA-approved riders.

#### Eagle Emergency Transfer/Ambulance Services

441-9111

PO Box 822, East Helena 59635

Email: eagleemsqirl@yahoo.com

Emergency and non-emergency transfers via ambulance. Covers Helena area (nursing homes) northern Jefferson County.

#### Jack Lofink

227 -6524

Wheelchair transportation and assistance. See also page 30.

#### **Medicaid Transportation Program**

443-6100 or 800-292-7114

Must request 24 hours in advance and have Medicaid. Provides reimbursements for travel expenses to help Medicaid members get to and from medical appointments. Costs must be pre-approved.

#### Mountain View Medical Center Bus

547-3321

16 West Main Street, White Sulphur Springs 59645 mvmc.org Email: <a href="mailto:contact@mvmc.org">contact@mvmc.org</a>
Call to schedule transportation.

## Theresa's Errand Services for the Elderly

227-6769 or 461-5449 Also see page 30.

# Veterans Transportation Service

447-6410

See page 76.

## **SENIOR TRANSPORTATION**

## Rocky Mountain Development Council

447-1680

200 South Cruse Avenue, Helena 59624

Curb-to-curb bus service provided within Helena city limits if participating in the following programs: Helena Senior Center, Daily Dinner Club, Senior Companion Program, Foster Grandparents Program, Senior Volunteer Program and Area IV Agency on Aging. Call at least one day in advance to book your ride. Accessible buses.

Weekdays, 7:30 am - 4:30 pm

#### Whitehall Senior Center Bus

287-5336

3 South Division Street, Whitehall 59759

# VETERANS' ASSISTANCE/ORGANIZATIONS

Veterans' Crisis Line 800-273-8255 veteranscrisisline.net

American Legion (Montana) 324-3989 mtlegion.org

#### **Department of Veterans Affairs**

See "Veterans Service Office" below.

#### Disabled American Veterans (DAV)

495-2089

3633 Veterans Drive, #110B, Fort Harrison, Helena 59636 dav.org

Veterans' advocacy and assistance group. Help with filing claims, transportation to VA centers, etc.

### Homeless Veterans - National Call Center

877-424-3838

Helps veterans who are homeless or at risk of becoming homeless.

### Make the Connection (online resource)

maketheconnection.net

You are not alone. Veterans share stories of strength and recovery. Information, videos, stories, conversations. Sponsored by the VA.

#### Montana Veterans Affairs Division

324-3740

montanadma.org/montana-veterans-affairs MT Dept of Military Affairs, 1900 Williams Street, Helena 59604 Service and assistance to veterans and their families.

### Montana Veterans Foundation

449-7666

318 Fuller Avenue, Helena 59601

mtvf.org Email: info@mtvf.org

Assists homeless veterans or those at risk of homelessness. Operates the Willis Cruse House transitional living facility.

## MyArmyBenefits - Montana (online resource)

myarmybenefits.us.army.mil/Home/Benefit\_Library.html

## **Project Healing Waters**

montanahealingwaters.org/app/

Email: info@montanahealingwaters.org

Fly fishing classes and trips for veterans.

## Supportive Services for Veteran Families (SSVF)

Volunteers of America Northern Rockies 996-1139

voanr.org Email: spowers@voanr.org 1205 Butte Avenue, Suite 2, Helena 59601

SSVS assists eligible veterans with housing stability through case management and referrals. Short term financial assistance to help secure permanent housing may be available to eligible participants.

## TriCare Regional Office - Western

TriWest: 888-TRIWEST (888-874-9378)

Tricare for Life: 888-DOD-LIFE (888-363-5433)

www.uhcmilitarywest.com

Insurance for veterans.

#### **Veterans Care Coordination**

855-777-4693

veteranscarecoordination.com

Email: info@veteranscarecoordinationcom

Coordinates Aide and Attendants Benefit, including application process between veteran and home health agency. Helps manage home care to allow seniors veterans to live independently.

## VA Caregiver Program (Home Care/Respite Services)

431-7456 or 447-6797

Support and services for caregivers of veterans. As part of the VA medical benefits package, VA provides services to help maintain a veteran's care at home, including respite care to caregivers. Services include respite care in a nursing home or in-home, adult day care, home health aide assistance, and care coordination/monitoring. Some services require financial assessment and co-pay. Services require a veteran to be enrolled in VA Montana, meet VA-established criteria, and be referred by the veteran's primary care physician/provider.

### VA Medical Foster Home

447-6721

Montana.va.gov

VA Hospital, 3687 Veterans Drive, Fort Harrison, Helena 59636 Provides alternative to nursing home placement in a community-based living arrangement for adults who cannot live independently. Offers 24-hour supervision, protection, and personal care in addition to room and board in family setting.

## VA Hospital – Fort Harrison

442-6410 or 877-468-8387 3687 Veterans Drive, Fort Harrison, Helena 59636 montana.va.qov

Medical and surgical hospital care. Inpatient/outpatient services. Rehabilitation services, alcohol and drug treatment, physical therapy, counseling, and social services.

## VA Regional Benefit Office

1-800-827-1000 montana.va.gov 3687 Veterans Drive, Fort Harrison, Helena 59636 Assistance to veterans to determine eligibility for benefits, apply for benefits, and gain access to services and support.

## Veterans Mental Health – Fort Harrison 442-6410 mentalhealth.va.gov

## Veterans Homes (skilled nursing and long-term care)

- Montana Veterans Home 892-3256 dphhs.mt.gov 400 Veterans Drive, Columbia Falls 59912
- Eastern Montana Veterans Home 345-8855 gmc.org 2000 Montana Avenue, Glendive 59330

### **Veterans Service Office**

Montana Veterans Affairs Division 495-2081 or 495-2082

Email: kelly.ackerman@va.gov

3633 Veterans Drive, Room110 E, Fort Harrison, Helena 59636 Serves veteran and family members with information about federal and state programs and benefits offered to veterans, such as health care, pension, death pension, education and training, employment services, and home and business loans. Every program or benefit has specific qualifying eligibility criteria. Contact the Service Office to determine specific benefits or entitlements attainable.

## Veterans Transportation Service (VTS)

447-6270

3687 Veterans Drive, Fort Harrison, Helena 59636

Provides transportation to and from outpatient appointments for veterans with special needs and those who don't have transportation. Services include transportation to medical appointments outside the VA, authorized by a VA provider. Rides can be scheduled through a VA primary care provider or by calling VTS directly.

## Warriors and Quiet Waters Foundation

585-9793

warriorsandquietwaters.org

Email: info@warriorsandquietwaters.org

1087 Stoneridge Drive, Suite 1, Bozeman 59718

Helping veterans reintegrate into society through the experience of fly fishing.

## Wounded Warrior Service Dog Program

877-829-5500

<u>www.k9caremontana.org</u> Email: <u>info@K9CareMontana.org</u> Helping wounded veterans obtain service dogs for PTSD, etc.

# WEBSITES/ONLINE RESOURCES

These websites offer publications and links to lots of information on topics of interest to seniors.

## The Savvy Senior

savvysenior.org

## **AARP Caregiving**

aarp.org/home-family/caregiving/

Advice for first-time caregivers, caring for a loved one at home, long-distance caregiving and common caregiving conflicts.

## AgingCare.com

Numerous articles on topics related to caregiving in a newsletter format.

## MyMedicareMatters.org

National Council on Aging website that helps you make sense of your Medicare options.

## Medicare Nursing Home Comparison

medicare.gov/nursinghomecompare/

Information about the quality of care provided by Medicare or Medicaid-certified nursing homes throughout the nation.

# **INDEX**

	Page
Adaptive Equipment: see Assistive Technology	37
Adult Day Care Services	48
Adult Foster Care	48
Adult Learning Center	62,65
Adult Protective Services	8,9
Affordable Housing Resources	40-45
Area IV Agency on Aging	9,17,38
Arthritis Classes	59,60
Assisted Living	48-51
Assistive Technology	37
Athletic Clubs: See Health Clubs	
Behavioral Health Unit, St. Peter's Hospital	55
Big Sky Rx	24
Capital Transit	70
Carroll College	66
Case Management	28,29,45,55,74
Center for Mental Health (incl. Our Place)	55,56
Community Health Centers	21
Consumer Protection, Office of	8,10,53
County Health Departments	21
Credit Counseling	12

Durable Medical Equipment: See Medical Equipment	
Educational Opportunities	65-68
Emergency Numbers	8
Employment Opportunities	68-70
End-of-Life Care	31-32
Energy Assistance: See Utility Assistance	
Energy Share of Montana	36
Errand Services	30
Exercise Classes/Resources	59
Exercise Clubs: See Health Clubs	
Eye Glasses/Examinations, Help With	26-27
Fall Prevention Classes	59
Farmers Market Nutrition Program	16
Fire Department Numbers	8
Fitness Resources	59-61
Food Assistance/Resources	14-16
Food Banks	15
Food Stamps: See Supplemental Nutrition	
Assistance Program (SNAP)	
Foster Grandparents	64,72
Fraud	8,10,12,18,19
Friendship Center, The	8,45,57
God's Love Health Clinic: See also PureView Health Center	29

God's Love Shelter	21,45
Good Samaritan	36,38
Goodwill	39
Grocery Stores (That Deliver)	14
Habitat for Humanity	40
Health Clubs	60-61
Health Insurance Assistance	17,18
Hearing Aids/Assistance	25
Helena Food Share	15-16
Helena Indian Alliance	21,39
Helena Industries	39
Helena Police Department	8,64,67
Helena Senior Center	58,59,60,63,72
Home and Community-Based Services	28
Home Care Services and Aides	30-32
Home Helpers: See Errand Services	
Home Loan Programs	13,14
Home Modification	33
Home Ownership Assistance	40-41
Homeless Services	21,29,45,55,73
Hospice	20,31,32,57,58
Hospitals	20
Hospital Volunteers	64
Hotline and Information Numbers	11-12
Housekeeping/Cleaning Services	30-33

Housing and Urban Development, Department of: See HUD	
Housing Assistance	40-42
Housing for Seniors	43-52
HUD	41
Independent Living: See Montana Independent Living Project	
Indian Alliance: See Helena Indian Alliance	
Information, Assistance, and Referral	38
IRS Taxpayer Advocate Service	10
Legal Assistance/Referrals	53-54
Leo Pocha Health Clinic	21
Libraries	61-62
LIEAP: See Low Income Energy Assistance Program	
Long-Term Care Facilities: See Nursing Homes	
Long-Term Care Ombudsman	8-9
Low Income Energy Assistance Program	35
Low Income Housing Resources	40-46
Meal Programs	16,43,46
Meals on Wheels	16
Medicaid	18
Medical Alert/Monitoring Services	23
Medical Supplies and Equipment	22-24

Medicare	18-19
Mental Health Ombudsman	9
Mental Health Resources	54-56
Montana Citizens Advocate Office	10
Montana Independent Living Project (MILP)	32,39
Montana Lifespan Respite Program	30-31
Montana Talking Book Library	27,62
Montana State Auditor	18
Montana Telecommunications Access Program	26,37
MonTech	26,28,37
Mountain Pacific Quality Health Foundation	17-18
NAMI (National Alliance on Mental Illness)	56,58
National Alliance on Mental Illness: See NAMI	
Nursing Home Ombudsman	8-9
Nursing Homes (Long-Term Care Facilities)	48,51-52
Nutrition/Food Assistance	14-16,59
Our Place	56
Oxygen Supplies/Equipment	23
Police Department Numbers	8
Prescription Drug Help	24
PureView Health Center	17,19,21,29
Rental Assistance	42
Respite Care Services	30-32,47,48-
	52,74

Retired Senior Volunteer Program (RSVP)	64
Retirement Communities	46-47
Rocky Mountain Development Council	2
RSVP: See Retired Senior Volunteer Program	
Salvation Army	36,40
Senior Center Exercise Classes: See Exercise	
Classes	
Senior Centers	16,63
Senior Companion Program	29,65
Senior Corps of Retired Executives	65
Senior Grandparents: See Foster Grandparents	
Senior Medicare Patrol	19
Senior Transportation	72
Service Dogs/Service Dog Assistance	37-38,76
Shelters	45-46
SHIP: See State Health Insurance Assistance	
Program	
Skilled Nursing Facilities: See Nursing Homes	
Social Security	11,13
State Health Insurance Program (SHIP)	17
St. Peter's Hospital	20
Subsidized Housing	43-45
Suicide Hotline	8,12
Support Groups	56-58
Supplemental Nutrition Assistance Program	16

(SNAP)	
Taxicabs	70
Taxpayer Assistance	10,12-14
Toiletries Assistance	46
Transitional Housing	45-46
Transportation Resources/Services	70-72
Urgent Care Services	20
U. S. Dept. of Housing and Urban Development: See HUD	
Utility Assistance	8,35-36
Veterans Assistance/Organizations	72-76
VA Hospital	75
VA Regional Benefits Office	75
Veterans Transportation Service	76
Vision Assistance/Resources	26-28
Volunteer Opportunities	63-65
Weatherization Program	35-36
Websites/Online Resources	77
Willis Cruse House	46,73
YWCA	46

