

STATE OF MONTANA					
Community Services Block Grant Work Plan for the Year 2024					
AGENCY NAME: Rocky Mountain Development Council, Inc. (Rocky) (District VIII)				Kathy Marks	
Address: PO Box 1717, Helena, MT 59624-1717		Phone Number: 406-447-1680		406-457-7323	
				kmarks@rmdc.net	
Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>National Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>
RNG Goal 1: Low Income-People Become More Self-Sufficient.					
Education and Cognitive Development Domain: Ensure low-income children get the readiness skills necessary to achieve and advance in school. Ensure that the parents of these children are better prepared to help their children achieve their goals.					
Key Needs Assessment Findings: Interesting enough, Rocky's 2021 Comprehensive Community Needs Assessment indicated that the lack of housing is linked to education because the lack of housing availability makes it difficult to hire teachers. The CCNA also indicated a definite lack of childcare in almost every area in the tri-county area. That, coupled with the cost of childcare, is a concern for those trying to find employment or education.					
Children in the Rocky Mountain Preschool (RMPC) will attain early childhood education to provide for higher graduation rates.	66 out of 66 children or 100% received early childhood education provide for higher graduation rates for children.	FNPI 2a	The number of children (0 to 5) who demonstrated improved emergent literacy skills.	Year-end assessments and observation.	
Children in the Head Start program will attain a willingness and capability to work independently for increasing amounts of time by May of the current school year.	167 out of 172 or 97% of children demonstrated a willingness and capability to work independently for increasing amounts of time by May of the current school year.	FNPI 2b	The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills (ages 0-5)	Head Start Teaching Strategies Gold ® Assessments	
Children in the RMPC will attain a willingness and capability to work independently for increasing amounts of time by May of the current school year.	52 out of 66 or 79% demonstrated improved positive approaches toward learning, including improved attention skills.	FNPI 2b	The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills (ages 0-5)	Year-end assessments and observation.	
Head Start children will demonstrate the ability to take care of their own needs appropriately and adhere to classroom expectations in regard to safety of themselves and others by May of the current school year.	167 out of 176 or 95% of children demonstrated the ability to take care of their own needs appropriately and adhere to classroom expectations in regards to safety of themselves and others by May of the current school year.	FNPI 2c.1	The number of children (0 to 5) who demonstrated skills for school readiness.	Head Start Teaching Strategies Gold ® Assessments	
Foster Grandparent children will demonstrate the ability to take care of their own needs appropriately and adhere to classroom expectations in regard to safety of themselves and others by the end of the current school year.	66 out of 78 or 83% of children demonstrated the ability to take care of their own needs appropriately and adhere to classroom expectations in regards to safety of themselves and others by the end of the current school year.	FNPI 2c.1	The number of children (ages 0-5) who demonstrated skills for school readiness.	Volunteer Reporter	
RMPC children will demonstrate the ability to take care of their own needs appropriately and adhere to classroom expectations in regard to safety of themselves and others by the end of the current school year.	52 out of 66 or 79% of children demonstrated the ability to take care of their own needs appropriately and adhere to classroom expectations in regards to safety of themselves and others by the end of the current school year.	FNPI 2c.1	The number of children (ages 0-5) who demonstrated skills for school readiness.	Year-end assessments and observation.	
Head Start children will successfully demonstrate skills that allow them to organize information, make comparisons and classifications and communicate with others regarding their findings.	159 out of 176 or 90% of children demonstrated skills that allow the children to organize information, make comparisons and classifications and communicate with others regarding their findings.	FNPI 2d.1	The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills. (0 to 5)	Head Start Teaching Strategies Gold ® Assessments	

STATE OF MONTANA					
Community Services Block Grant Work Plan for the Year 2024					
AGENCY NAME: Rocky Mountain Development Council, Inc. (Rocky) (District VIII)				Kathy Marks	
Address: PO Box 1717, Helena, MT 59624-1717		Phone Number: 406-447-1680		406-457-7323	
				kmarks@rmdc.net	
Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>National Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>
RMPC children will successfully demonstrate skills that allow them to organize information, make comparisons and classifications, and communicate with others regarding their findings.	45 out of 66 or 68% of children demonstrated skills that allow the children to organize information, make comparisons and classifications and communicate with others regarding their findings.	FNPI 2d.1	The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills. (0 to 5)	Year-end assessments and observation.	
Foster Grandparent children will successfully demonstrate skills that allow them to organize information, make comparisons and classifications and communicate with others regarding their findings.	173 out of 204 or 85% of children demonstrated skills that allow the children to organize information, make comparisons and classifications and communicate with others regarding their findings.	FNPI 2d.2	The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills. (1st-8th grade)	Volunteer Reporter	
Foster Grandparent program volunteers provide tutoring and mentoring for Early Head Start students.		SRV 2a	Child/Young Adult Education Programs Early Head Start	Volunteer Reporter	
Foster Grandparent program provide tutoring and mentoring for Head Start students in Butte and Helena.		SRV 2b	Child/Young Adult Education Programs Head Start	Volunteer Reporter	
RMPC teachers provide education for Early Childhood students		SRV 2c	Child/Young Adult Education Programs Early Childhood Education	Year-end assessments and observation.	
Foster Grandparent program volunteers provide tutoring to students enrolled in K-12 education		SRV 2d	Child/Young Adult Education Programs K-12 Students	Volunteer Reporter	
Foster Grandparent program volunteers provide tutoring to students in before and after-school activities.		SRV 2l	Extra-Curricular - before and after-school activities.	Volunteer Reporter	
Foster Grandparent program volunteers provide tutoring to students enrolled in summer education programs.		SRV 2n	Extra-Curricular summer education program	Volunteer Reporter	
Foster Grandparents provide mentoring to students.		SRV 2p	Mentoring	Volunteer Reporter	
Head Start parents receive Leadership Training		SRV 23q	Leadership Training	ChildPlus	
Head Start families receive home visits by Head Start staff.		SRV 2cc	Home Visits	ChildPlus	
Head Start parents receive supports		SRV 2w	Parenting supports	ChildPlus	
Head Start parents receive financial literacy education		SRV 2z	Financial literacy education	ChildPlus	

STATE OF MONTANA

Community Services Block Grant Work Plan for the Year 2024-2025

AGENCY NAME: Rocky Mountain Development Council, Inc.

Address: PO Box 1717, Helena, MT 59624-1717

Phone Number: 406-447-1680

Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>National Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>
<p>RNG Goal 1: Low Income-People Become More Self-Sufficient. Income and Asset Building Domain: Ensure households have the ability to meet basic needs, improve financial well-being, increase savings, purchase assets.</p>					
<p>Key Needs Assessment Findings: Rocky's 2021 Comprehensive Community Needs Assessment indicated that 31% of respondents indicated that they want retirement and estate-planning services in our communities. Additionally, 94% reported that the pandemic caused disruptions to financial stability.</p>					
Rocky's Homebuyers Education attendees who purchased a home	30 out of 253 or 12% purchased a home	FNPI 3f	The number of individuals who purchased a home.	Self reporting after classes complete	
Rocky's Homebuyers Education attendees receive homebuyer one-on-one financial capability counseling to assist in meeting the client's financial goals.		SRV 3b	Financial Coaching/Counseling	Class Roster	
Rocky's Homebuyers Education attendees who received first-time homebuyer counseling		SRV 3d	First-Time Homebuyer Counseling	Class Roster	
Rocky's Homebuyers Education attendees received foreclosure prevention counseling		SRV 3e	Foreclosure Prevention Counseling	Class Roster	

STATE OF MONTANA

Community Services Block Grant Work Plan for the Year 2024-2025

AGENCY NAME: Rocky Mountain Development Council, Inc.

Address: PO Box 1717, Helena, MT 59624-1717

Phone Number: 406-447-1680

Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>National Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>
RNG Goal 1: Individuals and families with low incomes are stable and achieve economic security.					Housing
Domain: Households experience safe temporary shelters, avoid eviction, avoid foreclosure, experience improved health and safety and efficiency and/or energy burden reduction					
Key Needs Assessment Findings: Rocky's 2021 Comprehensive Community Needs Assessment indicated that 70.31% of respondents reported that housing is the most needed service in our communities. Another 56.77% indicated homelessness as a major concern.					
Homeless families of Head Start students use staff expertise to attain safe temporary shelter.	10 out of 20 or 50% of Head Start homeless families used Head Start staff expertise to find safe temporary shelter.	FNPI 4a	The number of households experiencing homeless who obtained safe temporary shelter.	ChildPlus - Parent Self Report	
ESG employees provide Homeless families expertise to attain safe temporary shelter.	25 out of 150 or 2% of households experiencing homelessness obtain safe temporary shelter	FNPI 4a	The number of households experiencing homeless who obtained safe temporary shelter.	HMIS	
Tenants in Rocky's Affordable Housing program obtain safe and affordable housing.	59 out of 544 or 11% of households in Rocky affordable housing obtained safe and affordable housing.	FNPI 4b	The number of households who obtained safe and affordable housing.	Rental records	
Homebuyer Education participants purchase homes	30 out of 253 or 12% of Homebuyer Education participants purchase homes	FNPI 4b	The number of households who obtained safe and affordable housing.	90 day post education follow-up in CounselorMax	
ESG participants attain funding for housing.	10 out of 100 or 10% of ESG participants received housing assistance	FNPI 4b	The number of households who obtained safe and affordable housing.	HMIS	
Tenants in Rocky's Affordable Housing program maintained housing for 90 days.	59 out of 59 or 100% maintained housing for 90 days	FNPI 4c	The number of households who maintained safe and affordable housing for 90 days.	Rental records	
Tenants in Rocky's Affordable Housing program maintained housing for 180 days	57 out of 59 or 97% maintained housing for 180 days	FNPI 4d	The number of households who maintained safe and affordable housing for 180 days.	Rental records	
Rocky's ESG program provides funding for households to avoid eviction	20 out of 40 or 50% of households avoided eviction.	FNPI 4e	The number of individuals who avoided eviction.	HMIS	
Homebuyer Education participants avoid foreclosure	16 out of 16 or 100% avoid foreclosure	FNPI 4f	The number of individuals who avoid foreclosure	Class roster and self reporting	
Households receive Energy Services for improvements and safety.	62 out of 65 or 95% of households received improvements for safety.	FNPI 4g	The number of households who experienced improved health and safety due to improvements within their home.	CDS	

Households receive Energy Services for energy relief or fuel.	2,000 out of 2,400 or 83% received payments or fuel.	FNPI 4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.	CDS	
Individuals receive emergency rent payments from ESG		SRV 4c	Rent assistance	HMIS	
Individuals receive emergency deposit payments from ESG		SRV 4d	Deposit assistance	HMIS	
Households utilize Energy Services for utility payments.		SRV 4i	Utility Payment Assistance	CDS	
Individuals receive utility arrears payments from Energy Services		SRV 4k	Utility Arrears Payments	CDS	
Individuals receive temporary housing placement from ESG		SRV 4m	Temporary housing placement	HMIS	
Individuals receive permanent housing placements from ESG		SRV 4o	Permanent housing placement	HMIS	
Individuals receive rental counseling from ESG		SRV 4p	Rental counseling	HMIS	
Households utilize Energy Services program for home repairs and weatherization		SRV 4q	Housing Maintenance & Improvements - Home Repair	CDS	
Households utilize Energy Services to maintain healthy homes.		SRV 4s	Weatherization Services - Healthy Home Services	CDS	
Households utilize Energy Services for energy efficiency improvements.		SRV 4t	Weatherization Services - Energy Efficiency Improvements	CDS	

STATE OF MONTANA

Community Services Block Grant Work Plan for the Year 2024-2025

AGENCY NAME: Rocky Mountain Development Council, Inc.

Address: PO Box 1717, Helena, MT 59624-1717

Phone Number: 406-447-1680

Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>National Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>
RNG Goal 1: Individuals and families with low incomes are stable and achieve economic security.					
Health and Social/Behavioral Development Domain: Individuals demonstrate increased nutrition skills, improved physical health, improved mental and behavioral health and well being, improved skills related to the adult role of parents/caregivers, seniors, people with disabilities, and people with chronic illnesses maintain an independent living situation.					
Key Needs Assessment Findings: Rocky's 2021 Comprehensive Community Needs Assessment indicated that 33.74% of respondents showed the need for more healthcare and 50.36% indicated the need for more help for mental healthcare.					
Volunteers in the Foster Grandparent demonstrate improved physical health and well-being	36 out of 44 or 82% of volunteers received physical exams.	FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.	Volunteer Reporter	
Volunteers in SCP demonstrate improved physical health and well-being	33 out of 42 or 79% of volunteers received physical exams.	FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.	Volunteer Reporter	
Head Start students demonstrate improved physical health and well-being	176 out of 176 or 100% of children received exams.	FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.	Head Start Teaching Strategies Gold @ Assessments	
Volunteers in the RSVP demonstrate improved physical health and well-being	90 out of 90 or 100% of volunteers demonstrate improved physical health and well-being	FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.	Volunteer Reporter	
Seniors in the Foster Grandparent program demonstrate improved mental and behavioral health and well-being	36 out of 44 or 82% of volunteers demonstrated improved mental and behavior health and well-being by participating in the Foster Grandparent Program	FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.	Volunteer Reporter	
Seniors in the SCP demonstrate improved mental and behavioral health and well-being	154 out of 193 or 80% of clients demonstrated improved mental and behavior health and well-being by participating in the Senior Companion Program	FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.	Volunteer Reporter	

Volunteers in the SCP demonstrate improved mental and behavioral health and well-being	33 out of 42 or 79% of clients demonstrated improved mental and behavior health and well-being by participating in the Senior Companion Program	FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.	Volunteer Reporter	
Seniors, through RSVP , demonstrate improved mental and behavioral health and well-being	100 out of 138 or 72% of seniors demonstrated improved mental and behavior health and well-being by participating in RSVP exercise classes	FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.	Volunteer Reporter	
Children in the Head Start program demonstrate improved mental and behavioral health and well-being	159 out of 176 or 93% of Head Start parents used Head Start staff expertise to improve their role as parent to learn and exhibit improved family-functioning skills - including mental/behavioral health.	FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.	Head Start Teaching Strategies Gold® Assessments	
Volunteers in SCP receive training for improved skills related to the adult role of caregivers.	33 out of 42 or 80% completed training to improve skills related to the adult role of caregivers	FNPI 5d	The number of individuals who improved skills related to the adult role of parents/caregivers.	Volunteer Reporter	
Volunteers in SCP receive a stipend that helps them maintain independent living situations	33 out of 42 or 80% of seniors received a stipend that helped them to remain independent.	FNPI 5f	The number of seniors who maintained an independent living situation.	Volunteer Reporter	
Volunteers in the Foster Grandparent receive a stipend that helps them maintain independence.	36 out of 44 or 82% of seniors received a stipend that helped them to remain independent.	FNPI 5f	The number of seniors who maintained an independent living situation.	Volunteer Reporter	
Seniors in the Senior Nutrition receive nutrition that helps them maintain independence.	1,900 out of 2,000 or 95% of seniors received nutrition that helped them remain independent	FNPI 5f	The number of seniors who maintained an independent living situation.	Capstone	
Seniors in Rocky Aging receive the resources necessary for them to maintain independence.	3,800 out of 4,000 or 95% of seniors received resources that helped them to remain independent	FNPI 5f	The number of seniors who maintained an independent living situation.	Capstone	
Seniors in the Foster Grandparent receive physicals.		SRV 5b	The number of seniors who received physicals	Volunteer Reporter	

Seniors in SCP receive physicals.		SRV 5b	The number of seniors who received physicals	Volunteer Reporter	
Head Start students receive developmental delay screening		SRV 5c	The number of students who receive developmental delay screening	ChildPlus	
Head Start students receive vision screening		SRV 5d	The number of students who receive vision screening	ChildPlus	
SCP volunteers receive vision screening		SRV 5d	The number of volunteers who receive vision screening	Volunteer Reporter	
Seniors in Rocky Aging receive in-home affordable personal care services		SRV 5i	Nursing Care Sessions - income home affordable personal care services	Capstone	
Seniors in SCP receive in-home affordable personal care services		SRV 5i	Nursing Care Sessions - income home affordable personal care services	Volunteer Reporter	
Seniors in Rocky Aging receive wellness classes		SRV 5p	Wellness Education - Wellness Classes	Capstone	
Seniors in RSVP receive wellness classes		SRV 5p	Wellness Education - Wellness Classes	Volunteer Reporter	
Seniors in the Rocky Aging receive exercise/fitness classes		SRV 5q	Wellness Education - Exercise/Fitness	Capstone	
Seniors in RSVP receive exercise/fitness classes		SRV 5q	Wellness Education - Exercise/Fitness	Volunteer Reporter	
Senior volunteers in SCP receive substance abuse screening		SRV 5s	Substance Abuse Screening	Volunteer Reporter	
Senior volunteers in SCP receive mental health assessments		SRV 5u	Mental Health Assessments	Volunteer Reporter	
Seniors in the Rocky Aging receive prepared meals.		SRV 5ii	Nutrition and Food/Meals - Prepared Meals	Capstone	
Seniors in the Senior Nutrition program receive prepared meals.		SRV 5ii	Nutrition and Food/Meals - Prepared Meals	Capstone	
Seniors in the Senior Nutrition program receive food distributions.		SRV 5jj	Nutrition and Food/Meals - Food Distribution	Capstone	
Head Start parents attend parenting classes		SRV 5mm	Parenting Classes	ChildPlus	

STATE OF MONTANA Community Services Block Grant Work Plan for the Year 2024-2025 AGENCY NAME: Rocky Mountain Development Council, Inc. Address: PO Box 1717, Helena, MT 59624-1717 Phone Number: 406-447-1680					
--	--	--	--	--	--

Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>

RNG Goal 1: Low Income-People Become More Self-Sufficient.
Civic Engagement and Community Involvement Domain: The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.

Key Needs Assessment Findings: Rocky's 2021 Comprehensive Community Needs Assessment showed that only 13.35% of respondents participated in any civic or service group. Rocky administers three programs for senior volunteers - RSVP, Senior Companions, and Foster Grandparents.

Volunteers in SCP receiving training for improved leadership skills.	33 out of 42 or 80% obtained leadership skills.	FNPI 6a.1	The number of Community Action program participants who improved their leadership skills.	Volunteer Reporter	
Volunteers in the Foster Grandparent receive training for improved leadership skills.	40 out of 44 or 91% obtained leadership skills.	FNPI 6a.1	The number of Community Action program participants who improved their leadership skills.	Volunteer Reporter	
Volunteers in SCP receive training to improve their social networks.	33 out of 42 or 80% improved social networks.	FNPI 6a.2	The number of Community Action program participants who improved their social networks.	Volunteer Reporter	
Volunteers in the Foster Grandparent receive training to improve their social networks.	40 out of 44 or 91% improved social networks.	FNPI 6a.2	The number of Community Action program participants who improved their social networks.	Volunteer Reporter	
Seniors in SCP receive the means for them to gain other skills, knowledge, and abilities to enhance their ability to engage.	33 out of 42 or 80% enhanced their ability to engage.	FNPI 6a.3	The number of Community Action program participants who gained other skills, knowledge, and abilities to enhance their ability to engage.	Volunteer Reporter	
Seniors in the Foster Grandparent receive the means for them to gain other skills, knowledge, and abilities to enhance their ability to engage.	44 out of 44 or 100% enhanced their ability to engage.	FNPI 6a.3	The number of Community Action program participants who gained other skills, knowledge, and abilities to enhance their ability to engage.	Volunteer Reporter	
Head Start participants gained other skills, knowledge, and abilities to enhance their ability to engage.	12 out of 300 or 4% of participants improved other skills	FNPI 6a.3	The number of Community Action program participants who improved their leadership skills.	ChildPlus	
Head Start Policy Council members receive leadership training		SRV 6b	Leadership Training	ChildPlus	
Rocky has a tri-partite Board Membership		SRV 6c	Tri-Partite Board Membership	Board Minutes	
Seniors in the Foster Grandparent receive volunteer training		SRV 6f	Volunteer Training	Volunteer Reporter	
Seniors in SCP receive volunteer training		SRV 6f	Volunteer Training	Volunteer Reporter	
Seniors in the Senior Nutrition receive volunteer training		SRV 6f	Volunteer Training	MySeniorCenter	

STATE OF MONTANA

Community Services Block Grant Work Plan for the Year 2024-2025

AGENCY NAME: Rocky Mountain Development Council, Inc.

Address: PO Box 1717, Helena, MT 59624-1717

Phone Number: 406-447-1680

Solutions, Services, Initiatives, Outputs	Projected Outcome	RNG NPI	NPI Description	Measurement	Actual Outcome
<i>Identify the activity and briefly describe how it will be accomplished. Be sure to provide the # of clients served or the units offered.</i>	<i># and % of clients/units to achieve each outcome.</i>	<i>National Performance Indicator</i>	<i>National Performance Indicator</i>	<i>Identify how we are measuring success. Tools used</i>	<i>Describe the actual outcome achieved.</i>
<p>RNG Goal 1: Low Income-People Become More Self-Sufficient. Outcomes Across Multiple Domains: Individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains. In Rocky's case, these are individuals who received one or more: improved health and safety of their home, or improved energy efficiency or energy burden reduction.</p> <p>Key Needs Assessment Findings: Rocky's 2018 Comprehensive Community Needs Assessment indicated by the percentage of 33.36% that energy services were needed in our community. Over 41% indicated transportation as a critical need.</p>					
Households utilizing the Energy Services receive provides services in multiple domains such as heat emergency funding and utility payments or weatherization.	7,000 out of 8,000 or 88% of individuals received multiple energy services	FNPI 7a	The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	CDS	
ESG participants receive case management		SRV 7a	Case Management	HMIS	
Housing Stability Services participants receive case management		SRV 7a	Case Management	CDS	
Head Start students receive eligibility determinations		SRV 7b	Eligibility Determinations	ChildPlus	
Energy Services provides eligibility determination for clients		SRV 7b	Eligibility Determinations	CDS	
Head Start students receive referrals		SRV 7c		ChildPlus	
Seniors receive rides through Rocky's senior Transportation program.		SRV 7d	Transportation Services	CDS	
Seniors receive rides through Rocky Aging program		SRV 7d	Transportation Services	CDS	
Seniors receive rides through the Foster Grandparent program.		SRV 7d	Transportation Services	Volunteer Reporter	
Seniors receive rides through the RSVP program.		SRV 7d	Transportation Services	Volunteer Reporter	
Seniors receive rides through SCP		SRV 7d	Transportation Services	Volunteer Reporter	
Seniors receive mediation/customer advocacy interventions through the Ombudsman Program in Rocky Aging		SRV 7o	Mediation/Customer Advocacy Interventions	Capstone	