



SMP

Senior Medicare Patrol

Preventing Medicare Fraud

July 2026

'Care Share

Scam Watch: Robotexts

Hello, Medicare Beneficiaries!

Most of us appreciate the convenience of a cell phone to stay in touch with family and friends. However, as technology changes, scammers are increasingly using automated text messages, often called robotexts, as a way to reach you.

Scammers Follow the Headlines

Fraudulent tactics change constantly because scammers follow the news. Today, they are using high-demand weight loss drug, GLP-1 medications (such as Ozempic or Wegovy) or free COVID-19 testing kits to you. Tomorrow, it will be something completely different.

Because of this, your best defense isn't knowing every single scam that exists. It is learning how to recognize the baseline warning signs of fraud.

Spotting the Warning Signs:

No matter what product a scammer is offering, their underlying behavior stays the same. Be on the lookout for these red flags:

- **An unexpected text or call:**
Someone reaching out to you out of the blue making healthcare offers.
- **Pressure to act quickly:**
Messages that try to rush you into making a decision before you have time to think it through.
- **A link to click:** Demands that you click an internet link or reply to verify your identity.

The sender may pretend to be from Medicare, a medical provider, or a trusted organization. They may offer free medical equipment, genetic testing, or claim you need a new Medicare card. But once they have your attention, the goal is always the same: they want your Medicare number.



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A Simple Rule for Safety: When you get an unexpected offer, remember to Stop, Think, and Verify. Medicare will never text or call you out of the blue to demand personal information or offer free supplies. If you receive an unsolicited text, do not click any links and do not reply.

What's at Stake: Why This Matters

When you stop to verify, you help protect your Medicare benefits and your identity.

If a scammer gets your Medicare number, they can bill for services, tests, or supplies you never ordered and never received. This can lead to identity theft, financial stress, and it could even limit your access to the legitimate medical care you actually need down the road.

How to Detect and Report It

Catch these attempts early by building a simple routine:

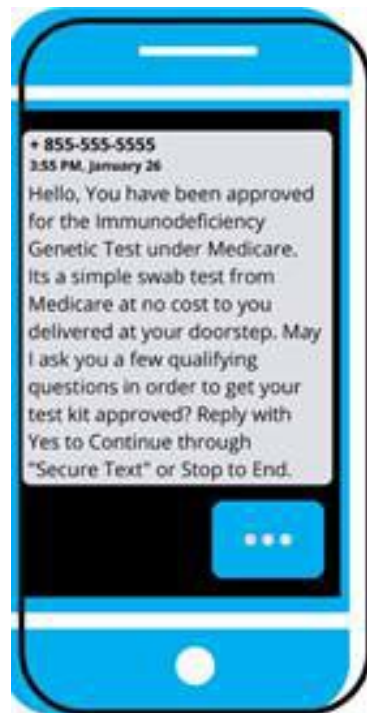
Review your statements: Carefully read your Medicare Summary Notice (MSN) or your Explanation of Benefits (EOB).

Look for discrepancies: Check for charges, equipment, tests, or services you don't recognize or never received.

Contact us: If you spot an error or believe you have shared your information with a scammer, reach out to the Senior Medicare Patrol. Give us a call at (800) 551-3191.

We are here to help you review your statements and report potential fraud safely

Scan to report fraud:



Scam Watch: Robotexts

Don't respond to texts offering genetic tests or any other service, covered by Medicare.

These are scams.

Report these to the SMP at smpresource.org/reportfraud.



Preventing Medicare Fraud

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The Senior Medicare Patrol (SMP) is ready to provide you with the information you need to PROTECT yourself from Medicare fraud, errors, and abuse; DETECT potential fraud, errors, and abuse; and REPORT your concerns. SMPs help educate and empower Medicare beneficiaries in the fight against health care fraud. Your SMP can help you with your questions, concerns, or complaints about potential fraud and abuse issues. It also provides information and educational presentations. To reach Montana Senior Medicare Patrol, call 1-800-551-3191 or visit www.smpresource.org.